

Remote Management Card RMCARD205 / RMCARD305

Security Guide

The Remote Management Card allows a UPS system and environmental sensor to be managed, monitored, and configured.

Introduction

This document provides a guide for the security features for firmware version V1.3.0 above of RMCARD205/305(In the following content, RMCARD205 is referred to as RMCARD205 / 305.). Following parts would be included.

- User Account Types
- User Account Authentication
- HyperText Transfer Protocol (HTTP) HTTP and HyperText Transfer Protocol over Secure Sockets Layers(HTTPS)
- SNMPv1 and SNMPv3
- Telnet and Secure SHell v2 (SSH)
- File transfer protocols (FTP) and Secure CoPy(SCP)

User Account Types

The RMCARD205 provide two user account types for login.

- Administrator: be able to access all items in Web interface and all commands in the command line interface.
- Viewer: be able to access read features in Web interface.
- Note: 1. The user will be asked to set a new username and password upon the first login.
 - 2. The Administrator account is also used for the FTP login, CLI interface, Power Device Network Utility, and Upgrade and Configuration Utility.
 - 3. Only one user can log in and access the device at a time.
 - 4. CyberPower Switched PDU device has addition "outlet user" account. For more account information, please refer to device's help file.

User Account Authentication

The RMCARD205 provides local and remote user account authentication.

- Local: the username and password are managed and verified by RMCARD205.
- Remote: the username and password are managed and verified by a central Remote Authentication Dial-In User Service (RADIUS) or Lightweight Directory Access Protocol(LDAP) Server.

Configure authentication method on the Web page of [System->Security-> Management]

Settings	Definition	
Local Account	Use local account Administrator or Viewer settings to log in.	
RADIUS , Local	Use RADIUS configuration settings to log in. If RADIUS	
Account	authentication fails then Local Account settings will be used to	

	log in.			
RADIUS Only	Use RADIUS configuration settings to log in.			
	Use LDAP configuration settings to log in. If LDAP			
LDAP, Local Account	authentication fails then Local Account settings will be used to			
	log in.			
LDAP Only	Use LDAP configuration settings to log in.			

- The "Admin/Viewer Manager IP" defines the allowable login IP to access RMCARD205.
 Following samples:
 - If you allow any IP address to access RMCARD205, you can set as 0.0.0.0 or 255.255.255.255.
 - If you allow any IP with subnet of 192.168.0.0 to access RMCARD205, you can set as 192.168.20.0/16.

Local Account

Configure the Local Account parameters on the Web page of [System->Security->Local Account]

- The maximum length of both User Name and Password of Administrator is 63 characters.
- The maximum length of both User Name and Password of Viewer is 15 characters.

RADIUS

When a user logs in the RMCARD, an authentication request will be sent to the RADIUS server to determine the permission level of the user with the RADIUS function enabled.

Supported RADIUS Servers

RMCARD205 supports FreeRADIUS v2.x \sim Microsoft Server 2008 and 2012 Network policy Server (NPS) .Other RADIUS may work but not have been fully tested.

Configure RMCARD205

Configure the RADIUS parameters on the Web page of [System->Security->RADIUS Configuration].

Settings	Definition	
Server IP	The IP address/domain of RADIUS server.	
Shared Secret	The shared secret of RADIUS server.	
Server Port	The UDP port used by the RADIUS server.	
Test Setting	Test RADIUS server using user name and password settings. If	
	authentication is successful the settings will be saved.	
Skip Test	Save RADIUS server settings without testing.	

Configure the RADIUS Server

You have to configure your RADIUS server to make it work with RMCARD205. Sample:

1. Add a new attribute to RADIUS Dictionary as the Cyber vendor:

3808 - Vendor

- 2. Add two new specific attributes to RADIUS server interface under the vendor:
 - (1)Cyber-Service-Type (integer variable)

Cyber-Service-Type can accept three integer parameter values:

1 – Administrator

- 2 Viewer
- 3 Outlet User

(2)Cyber-Outlets (string variable)

Cyber-Outlets can accept a string describing outlet numbers. This attribute will let the outlet user access and control the designated outlets. For example, Cyber-Outlets="1,2,5" allows the user to control outlets 1, 2 and 5.

The example of the Dictionary File:

-		•••••			
	VENDOR	Cyber	3808		
	BEGIN-VENDOR	Cyber			
	ATTRIBUTE	Cyber-Serv	/ice-Type	1	integer
	ATTRIBUTE	Cyber-Out]	let	2	string
	VALUE	Cyber-Serv	/ice-Type	Admin	1
	VALUE	Cyber-Serv	/ice-Type	Viewer	2
	VALUE	Cyber-Serv	/ice-Type	Outlet	3
	END-VENDOR	Cyber			

LDAP

When a user logs in the RMCARD, an authentication request will be sent to the LDAP server to determine the permission level of the user with the LDAP function enabled.

Supported LDAP Servers

RMCARD205 supports OpenLDAP v2.x 、 Windows AD Server 2008 、 2012.

Configure RMCARD205

Configure the LDAP parameters on the Web page of [System->Security->LDAP Configuration] .

Definition	
The IP address/domain of LDAP server.	
Enable to communicate with LDAP server by LDAPS.	
The TCP port used by the LDAP(S) server.	
)	

User Base DN	The Base DN of LDAP server.	
Login Attribute	The Login Attribute of LDAP user entry (for example:cn or uid).	
LDAP Authentication		
	Identifies the method to use for authentication.	
	Anonymous : Bind Request using Simple Authentication with a	
	zero-length bind DN and a zero-length password.	
Authentication Mode	Accredited User : Bind Request using Simple Authentication with	
	a Bind DN and Bind Password.	
	By Logon User : Bind Request using Simple Authentication with a	
	User Base DN and login Password.	
LDAP Authorization		
	Identifies the method to use for authorization.	
	By User Attribute : Determine access level by User Attribute and	
Authorization Mode	User Attribute Value.	
Authorization mode	By Group : Determine access level by group which search DN	
	information such as the following Group Base DN, Group Attribute	
	and Group Attribute Value.	
LDAP Server Type		
Generic LDAP Server	Select LDAP server type as OPENLDAP.	
Active Directory	Select LDAP server type as Windows AD.	
AD Domain	The AD Domain of the Active Directory server.	
LDAP Test		
Test Osting	Test LDAP(S) server using user name and password settings. If	
Test Setting	authentication is successful the settings will be saved.	
Skip Test	Save LDAP(S) server settings without testing.	

Configure the LDAP Server

You have to configure your RADIUS server to make it work with RMCARD205.

Add one of the attributes below to **description** on the **LDAP Server** for indicating the user account type and authentication:

1. cyber_admin (Administrator)

2. cyber_viewer (Viewer)

3. cyber_outlet="string" (Outlet user)

The string entered in cyber_outlet designates what outlets the Outlet User can access and control. For example, cyber_outlet="1,2,5" allows the user to control outlets 1, 2 and 5.

Security Features

The RMCARD205 provides basic security and high security for the access protocols. The basic security protocol transmits the authentication and data with plain text without encryption, and the high security protocol transmits the authentication and data with encryption. It is recommended that choose and enable the high security protocol to access and disable the basic security protocol.

Summary of the protocols

Web Server

HTTP	HTTPS	
Basic Security Access	High Security Access	
User Name and Password.(transmit with	Support SSL/TLS.	
plain text without encryption)	User Name and Password.(transmit	
Configurable server Port	SSL/TLS encryption)	
Service can be enabled or disabled	Configurable server Port.	
Accessible IP filter	Service can be enable or disable	
	Accessible IP filter	

SNMP Service

SNMPv1	SNMPv3	
Basic Security Access	High Security Access	
Community name(transmit with plain text	4 User Profiles	
without encryption)	Authentication by an authentication	
Service can be enabled or disabled	passphrase with SHA or MD5 hash	
4 access Community	algorithm	
Accessible IP filter	Encryption by a privacy passphrase with	
Capability of read/write/forbidden to the	AES or DES encryption algorithm	
specific Community	Accessible IP filter	

Command line interface

Telnet		SSH	
Ва	sic Security Access	Hig	h Security Access
•	User Name and Password.(transmit with	•	User Name and Password.(transmit with
	plain text without encryption)		SSH encryption)
•	Configurable server Port	•	Configurable server Port
•	Service can be enabled or disabled	•	Service can be enabled or disabled(you can
•	Accessible IP filter		only choose Telnet or SSH to be enabled at
			the a time)
		•	Accessible IP filter

File Transfer protocol

FTP	SCP	
Basic Security Access	High Security Access	
User Name and Password.(transmit with	User Name and Password.(transmit with	
plain text without encryption)	SSH encryption)	
Configurable server Port	Configurable server Port	
Service can be enabled or disabled	Service can be enabled or disabled(Enable	
	SSH and disable FTP if you choose SCP)	
	Accessible IP filter	

Web Server

HTTP and HTTPS

HyperText Transfer Protocol (HTTP) provides basic security access with user name < password < configurable port and accessible IP, but the user name < password and transmitting data are not encrypted. HyperText Transfer Protocol over Secure Sockets Layers(HTTPS) transmits the user name, password, and data with encryption and provides authentication of RMCARD205 via digital certificates.

Configure the HTTP/HTTPS parameters on the Web page of [System->Network Service->Web Service].

Item	Definition		
Access			
Allow Access	 Enable the access to HTTP or HTTPS service. The HTTPS supports encryption algorithm list as follow: AES (256/128 bits) Camellia (256/128 bits) 3DES (168 bits) DES (168 bits) 		
Http Settings			
Http Port	The TCP/IP port of the Hypertext Transfer Protocol (HTTP) (80 by default)		
Https Settings			
Https Port	The TCP/IP port of the Hypertext Transfer Protocol Secure (HTTPS) (443 by default)		
Certificate Status	 Valid Certificate (or Invalid Certificate): Click to view Certificate detailed information. Upload Certificate: Click to upload a certificate and replace the curren one. 		

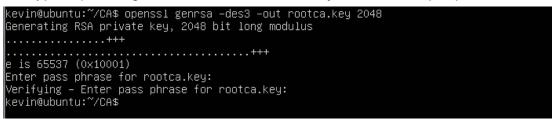
- **Note:** 1.The format of uploading digital certificate must be a standard PEM (Privacy Enhanced Mail).
 - 2.RMCARD205 supports Secure Sockets Layer (SSL) v3.0 and Transport Layer Security(TLS) V1.0, V1.1 and V1.2.

Following is the example to create the certificate with OpenSSL and upload the certification.

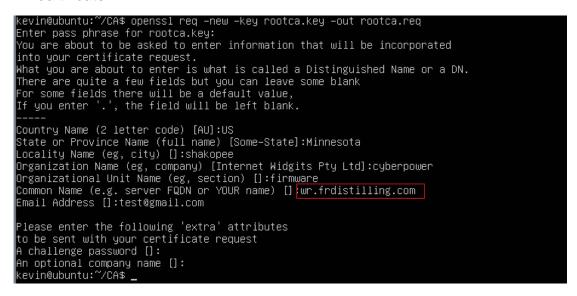
1. Create a folder "CA" and copy openssl.cnf into it.



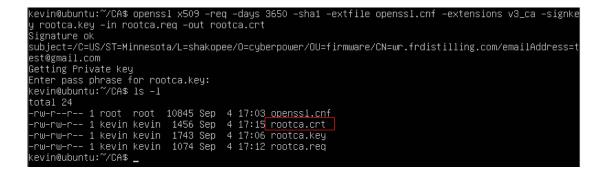
2. Type "openssl genrsa -des3 -out rootca.key 2048" and input password of key.



Type "openssl req -new -key rootca.key -out rootca.req" and input information of RootCA certificate.



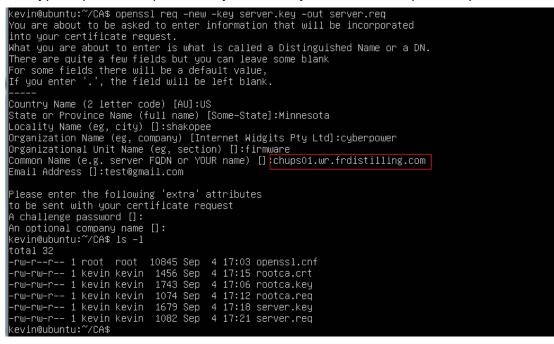
4. Type "openssl x509 -req -days 7305 -sha1 -extfile openssl.cnf -extensions v3_ca -signkey rootca.key -in rootca.req -out rootca.crt" to create RootCA certificate.



5. Type "openssl genrsa -out server.key 2048" to create server key.

```
kevin@ubuntu:~/CA$ openssl genrsa −out server.key 2048
Generating RSA private key, 2048 bit long modulus
......+++
..........+++
e is 65537 (0x10001)
kevin@ubuntu:~/CA$ _
```

6. Type "openssl req -new -key server.key -out server.req" and input information of certificate.



 Type "openssl x509 -req -days 3650 -sha1 extfile openssl.cnf -extensions v3_req -CA rootca.crt -CAkey rootca.key -CAserial rootca.srl -CAcreateserial -in server.req -out server.crt" to create

server certificate.



8. Then you can see the following three files.

-rw-rr 1 root ro	ot 10845 Sep	4 17:03 openssl.cnf
−rw−rw−r−− 1 kevin ke	evin 1456 Sep	4 17:15 rootca.crt
−rw−rw−r−− 1 kevin ke	evin 1743 Sep	4 17:06 rootca.key
−rw−rw−r−− 1 kevin ke	evin 1074 Sep	4 17:12 rootca.req
−rw−rw−r−− 1 kevin ke	evin 17 Sep	4 17:26 rootca.srl
−rw−rw−r−− 1 kevin ke		
−rw−rw−r−− 1 kevin ke		
−rw−rw−r−− 1 kevin ke	evin 1082 Sep	4 17:21 server.req
kevin@ubuntu:~∕CA\$		

9. Create a file which name RMC.crt and past the content of three files into it.



10. Upload the file "RMC.crt" on the web page of [System->Network Service->Web Service].

SNMPv1 and SNMPv3

SNMPv1 provides basic security access with community < Access type and accessible IP, but the community < and transmitting data are not encrypted. SNMPv3 transmits data with encryption and provides authentication with passphrase.

Configure the SNMPv1 parameters on the Web page of [System->Network Service->SNMPv1 Service].

ltem	Definition
SNMPv1 Service	
Allow Access	Set the SNMPv1 service to either Enable or Disable.
SNMPv1 Access Control	
Community	The name used to access this community from a Network Management
	System (NMS). The field must be 1 to 15 characters in length.
IP Address	NMS access can be restricted by entering a specific IP address or an IP
	network subnet mask. The following subnet mask rules apply:
	• 192.168.20.255: Access only by an NMS on the 192.168.20 segment.
	• 192.255.255.255: Access only by an NMS on the 192 segment.
	• 0.0.0.0 (the default setting) or 255.255.255.255: Access by any NMS
	on any segment.
Access Type	The allowable action for the NMS through the community and IP address.
	Read Only: GET command allowed any time; SET command
	restricted.
	Write/Read: GET command allowed any time; SET command allowed
	anytime unless a user session is active.
	Forbidden: GET and SET commands are restricted.

Configure the SNMPv3 parameters on the Web page of [System->Network Service->SNMPv3 Service].

Item	Definition
SNMPv3 Service	
Allow Access	Set the SNMPv3 service to either Enable or Disable.
SNMPv3 Access Control	
User Name	The name to identify SNMPv3 user. The field must be 1 to 31 characters in
	length.
Authentication	The hash type for authentication. MD5/SHA can be selected.
Protocol	
Authentication	The password used to generate the key used for authentication. The field
Password	must be 16 to 31 characters in length.
Privacy Protocol	The type of data encryption/decryption. DES/AES can be selected.

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Privacy Password	The password used to generate the key used for encryption. The field
	must be 16 to 31 characters in length.
IP Address	NMS access can be restricted by entering a specific IP address or an IP
	network subnet mask. The following subnet mask rules apply:
	• 192.168.20.255: Access only by an NMS on the 192.168.20 segment.
	• 192.255.255.255: Access only by an NMS on the 192 segment.
	• 0.0.0.0 (the default setting) or 255.255.255.255: Access by any NMS
	on any segment.

Telnet and Secure Shell(SSH)

Telnet provides basic security access with user name password configurable port and accessible IP, but the user name construction and transmitting data are not encrypted. Secure Shell (SSH)transmits the user name, password, and data with encryption.

Configure the Telnet and SSH parameters on the Web page of [System->Network Service->Console Service]

Item	Definition
Access	
Allow Access	Enable the access to Telnet or SSH version 2, which encrypts
	transmission of user names, passwords and data.
Telnet Settings	
Telnet Port	The TCP/IP port (23 by default) that Telnet uses to communicate.
SSH Settings	
SSH Port	The TCP/IP port (22 by default) that SSH uses to communicate.
Host key Status	Display the status of hostkey fingerprint to show whether it is valid or
	invalid.
	Upload Host key: Click to upload a Hostkey and replace the current
	one.
	Export Host key: Click to export the current Hostkey.
Host key Fingerprint	The host key fingerprint uploaded by users will be displayed in this field.

Note: 1.If you enable the access of SSH, the SCP service would be enabled automatically. 2.RMCARD205 support the following SSH parameter:

- SSH Version: SSHv2
- Key algorithm: dh-group-exchange-sha1 / RSA key length 2048 bits
- Encryption Algorithm: AES128-CBC, 3DES-CBC
- MAC Algorithm: HMAC-SHA1

3. Accessible IP setting following the setting in [System->Security->Local Account].

FTP and SCP

FTP provides basic security access with user name < password and configurable port, but the user name < password and transmitting data are not encrypted. Secure CoPy (SCP) transmits the user name, password, and data with encryption.

Configure the FTP parameters on the Web page of [System->Network Service->FTP Service]

Item	Definition
Allow Access	Enable the access to FTP server.
Service Port	The TCP/IP port of the FTP server (21 by default). Users can change port
	setting to any unused port from 5000 to 65535 to enhance security.

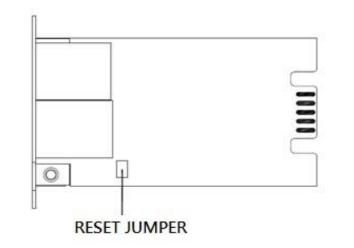
Note: 1.The SCP is enabled when you enable SSH.

2.If SCP is chosen, recommend to disable the access of FTP server for security.3.Accessible IP setting following the setting in [System->Security->Local Account].

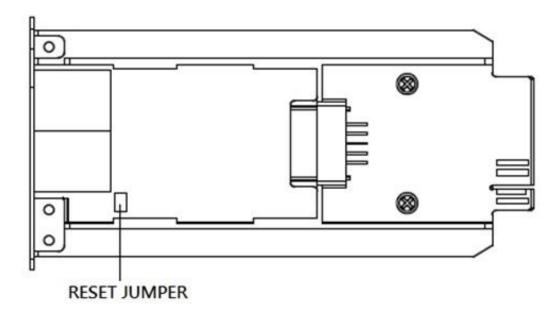
Appendix 1 Reset to Factory Default Setting / Recover from a

Lost Password

To reset the CyberPower Remote Management Card to its factory default setting (including web log-in user name and password), please following these steps:







RMCARD305

- 1. Remove the card from the UPS without turning the UPS/ATS PDU off.
- 2. Remove the jumper from the reset pins as illustrated. Do not dispose of the jumper.
- 3. Insert the card into the expansion port on the UPS/ATS PDU.
- 4. Wait until the green Tx/Rx LED is flashing (the frequency of the ON/OFF flashing is once per second).

- 5. Remove the card again.
- 6. Place the jumper back onto the Reset pins.
- 7. Install card into the expansion port again and tighten the retaining screws.

Appendix 2 Example of upgrade firmware with Secure Copy(SCP)

command

Note: Only firmware version 1.1.2 and above supports the functionality to update firmware via SCP.

For Windows Users:

- 1. Download any PuTTY Secure Copy client (PSCP) utility.
- 2. Save the firmware files and the PSCP Utility in the same folder.
- 3. Open the Command Line Interface and change the path to where the firmware files and the PSCP Utility are saved.
- 4. Enter the following command to perform the firmware update:

pscp -scp <filename> <user>@<IP address of RMCARD>:

Note:

- (1) The SSH setting on the RMCARD must be Enabled.
- (2) <filename> is the filename of the firmware file. There are two firmware files to upload: cpsrm2scfw_XXX.bin and cpsrm2scdata_XXX.bin . In order to upgrade the firmware version both files need to be uploaded. Only one firmware file can be uploaded at a time, it is recommended to upload the firmware file cpsrm2scfw_XXX.bin first followed by the data file cpsrm2scdata_XXX.bin.
- (3) <user> is the username of the SSH account on the RMCARD.
- (4) Ensure to add ":" after the IP address.

For example:

pscp -scp cpsrm2scfw_xxx.bin cyber@192.168.1.100:

Note: cpsrm2scfw_xxx.bin is the firmware file of the version being updated.

- 5. After executing the command, a message may appear asking if you trust the host. To continue type "**y**" for yes within 10 seconds.
- 6. On the next screen enter the RMCARD password. The firmware file transfer may take a couple minutes to complete. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.
- 7. Repeat steps 4 through step 6 to upload the data file cpsrm2scdata_XXX.bin to complete the firmware update process.
- 8. If the firmware file transfer is unsuccessful you will see an error message. Attempt to retype the command and execute it again.

For Linux, MacOS and Unix Users:

- 1. Install the related distribution of an SSH or SCP client, for example Openssh client.
- 2. Open the Terminal and change the path to where the firmware files are saved.
- 3. Enter the following Command to perform firmware update:
 - scp <filename> <user>@<IP address of RMCARD>:

Note:

- (1) The SSH setting on the RMCARD must be Enabled.
- (2) <filename> is the filename of the firmware file. There are two firmware files to upload: cpsrm2scfw_XXX.bin and cpsrm2scdata_XXX.bin . In order to upgrade the firmware version both files need to be uploaded. Only one firmware file can be uploaded at a time, it is recommended to upload the firmware file cpsrm2scfw_XXX.bin first followed by the data file cpsrm2scdata_XXX.bin.
- (3) <user> is the username of the SSH account on the RMCARD.
- (4) Ensure to add ":" after the IP address.

For example:

scp cpsrm2scfw_xxx.bin cyber@192.168.1.100:

Note: cpsrm2scfw_xxx.bin is the firmware file of the version being updated.

- 4. After executing the command, a message may appear asking if you trust the host. To continue type "**y**" for yes within 10 seconds.
- 5. On the next screen enter the RMCARD password. The firmware file transfer may take a couple minutes to complete. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.
- 6. Repeat steps 3 through step 5 to upload the data file cpsrm2scdata_XXX.bin to complete the firmware update process.
- 7. If the firmware file transfer is unsuccessful you will see an error message. Attempt to retype the command and execute it again.

Appendix 3 Example of save and restore configuration settings

with Secure Copy(SCP) command

Note: Only firmware version 1.1.2 and above supports the functionality to restore configuration via SCP.

For Windows Users:

- 1. Download any PuTTY Secure Copy client (PSCP) utility.
- 2. Save the configuration file and the PSCP Utility in the same folder.
- 3. Open the Command Line Interface and change the path to where the configuration file and the PSCP Utility are saved.
- 4. Enter the following command to restore configuration:
 - pscp -scp <filename> <user>@<IP address of RMCARD>:

Note:

- (1) The SSH setting on the RMCARD must be Enabled.
- (2) <filename> is the filename of the configuration file with a default format of YYYY_MM_DD_HHMM.txt.
- (3) <user> is the username of the SSH account on the RMCARD.
- (4) Ensure to add ":" after the IP address.

For example:

pscp -scp YYYY_MM_DD_HHMM.txt cyber@192.168.1.100:

Note: YYYY_MM_DD_HHMM.txt is the configuration file to be restored.

- 5. After executing the command, a message may appear asking if you trust the host. To continue type "y" for yes within 10 seconds.
- 6. On the next screen enter the RMCARD password. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.

For Linux, MacOS and Unix Users:

- 1. Install the related distribution of an SSH or SCP client, for example OpenSSH client.
- 2. Open the Terminal and change the path to where the configuration files are saved.
- 3. Enter the following Command to restore configuration:
 - scp <filename> <user>@<IP address of RMCARD>:

Note:

- (1) The SSH setting on the RMCARD must be Enabled.
- (2) <filename> is the filename of the configuration file with a default format of

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YYYY_MM_DD_HHMM.txt.

- (3) <user> is the username of the SSH account on the RMCARD.
- (4) Ensure to add ":" after the IP address.

For example:

scp YYYY_MM_DD_HHMM.txt cyber@192.168.1.100:

Note: YYYY_MM_DD_HHMM.txt is the configuration file to be restored.

- 4. After executing the command, a message may appear asking if you trust the host. To continue type "y" for yes within 10 seconds.
- 5. On the next screen enter the RMCARD password. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.

Appendix 4 Example of upload SSH Host key with Secure

Copy(SCP) comman

A SSH HOST Key can be uploaded to RMCARD205 with Secure Copy commands. Please make sure the uploaded filename contains the start string of "ssh_hostkey_". Some examples of acceptable file name are as following:

ssh_hostkey_sample1.pem
ssh_hostkey_1024.pem
ssh_hostkey_type100.***

Example of Upload Process

- 1. Download PuTTY Secure Copy client (PSCP) utility.
- 2. Have the SSH Host key file and the PSCP Utility in the same folder.
- 3. Open the Command Prompt and change the path to SSH Host key file and the PSCP Utility are saved.
- 4. Enter the following command

pscp -scp <filename> <admin_account>@<IP address of RMCARD>: Ex:pscp -scp ssh_hostkey_xxx.xxx cyber@192.168.203.66:

- 5. After executing the command, a message may appear asking if you trust the host. Please type "y" for yes within 10 seconds.
- 6. On the next screen enter the admin password. The file transfer may take a couple minutes to complete. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.

Host-Key Requirement

SSH Version: SSHv2

Support Algorithm(s) & Key Length

- Kex algorithm: dh-group-exchange-sha1 / Rsa key length 4096 bits
- Encryption Algorithm: AES128-CBC, 3DES-CBC
- MAC Algorithm: HMAC-SHA1



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