

Serial Server User Manual

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Industrial Ethernet Communication Solution Expert

3onedata Co., Ltd.

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This manual has introduced the serial server:

- COM Mode
- Overview of related principles of network management



The screenshot reference model for this manual is 16 3IN1 serial ports + 2 100M copper ports + 2 220VAC power inputs. Other types of products in addition to the supported serial type (RS-232, RS-422, RS-485), and the number of network ports, serial ports and power supplies, the interface functions and operation are the same.

Audience

This manual applies to the following engineers:

- Network administrators
- Technical support engineers

Text Format Convention

Format	Description
" "	Words with "" represent the interface words. Such as: "Port
	No.".
>	Multi-level path is separated by ">". Such as opening the
	local connection path description: Open "Control Panel>
	Network Connection> Local Area Connection".
Light Blue Font	It represents the words clicked to achieve hyperlink. The font
	color is as follows: 'Light Blue'.
About this chapter	The section 'about this chapter' provide links to various
	sections of this chapter, as well as links to the Principles
	Operations Section of this chapter.

Symbols

Format	Description
\wedge	Remind the announcements in the operation, improper
Notice	operation may result in data loss or equipment damage.
\wedge	Pay attention to the notes on the mark, improper operation
Warning	may cause personal injury.
	Conduct a necessary supplements and explanations for the
Note	description of operation content.
Key	Configuration, operation, or tips for device usage.
	Pay attention to the operation or information to ensure
Tips	success device configuration or normal working.

Port Convention

The port number in this manual is only an example, and does not represent the actual port with this number on the device. In actual use, the port number existing on the device shall prevail.

Revision Record

Version No.	Date	Revision note
01	06/09/2017	Manual development
02	10/10/2017	Add Password Verification Function
03	08/28/2018	Change screenshots
04	12/06/2021	Upgrade
05	29-03-2022	Optimize the description of Password Verification
		Function

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1 Log in the Web Interface

About This Chapter

Content	Link
This Chapter	1.1 System Requirements for WEB Browsing
	1.2 Setting IP Address of PC
	1.3 Log in the Web Configuration Interface

1.1 System Requirements for WEB Browsing

Using this equipment, the system should meet the following conditions.

Hardware and Software	System Requirements
CPU	Above Pentium 586
Memory	Above 128MB
Resolution	Above 1024x768
Color	256 color or above
Browser	Internet Explorer 6.0 or above
Operating system	Windows XP/7/8/10

1.2 Setting IP Address of PC

The router default management is as follows:

IP Settings	Default Value
IP address (LINK1)	192.168.1.254
Subnet mask	255.255.255.0



The network configuration of parts of double IP device supports single IP and double IP modes.

- In the single IP mode, the default IP address of Ethernet port LINK1/LINK2 is 192.168.1.254.
- In the Dual IP mode, the default IP address of Ethernet port LINK1 is 192.168.1.254, the default IP address of Ethernet port LINK2 is 192.168.8.254.

When configuring a device through the Web:

- Before conducting remote configuration, please confirm the route between computer and device is reachable.
- Before making a local configuration, make sure that the IP address of the computer and the serial server are on the same subnet.



While configuring the device for the first time, if it's the local configuration mode, first confirm the network segment of current PC is 1.

Eg: Assume that the IP address of the current PC is 192.168.5.60, change the network segment "5" of the IP address to "1".

Operation Steps

Amendment steps as follow:

- Step 1 Open "Control Panel> Network Connection> Local Area Connection> Properties> Internet Protocol Version 4 (TCP / IPv4)> Properties".
- Step 2 Change the selected "5" in red frame of the picture below to "1".

Internet Protocol Version 4 (TCP/IPv4) Properties			
General			
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.			
Obtain an IP address automatical	у		
Use the following IP address:			
IP address:	192.168.5.60		
Subnet mask:	255 . 255 . 255 . 0		
Default gateway:	192.168.5.1		
Obtain DNS server address automatically			
O Use the following DNS server addresses:			
Preferred DNS server:	202 . 96 . 122 . 168		
<u>A</u> lternate DNS server:	202 . 96 . 134 . 133		
🔲 Validate settings upon exit	Ad <u>v</u> anced		
	OK Cancel		

Step 3 Click "OK", IP address is modified successfully.Step 4 End.

1.3 Log in the Web Configuration Interface

Operation Steps

Login in the web configuration interface as follow:

- Step 1 Run the computer browser.
- Step 2 Enter the address of the device "http://192.168.1.254" in the address bar of the browser.
- Step 3 Click the "Enter" key.
- **Step 4** Pop-up dialog box as shown below, enter the user name and password in the login window.

	admin	
Username		
Password		
Login		
Save username Save password		

Note:

- The default username and password are "admin"; please strictly distinguish capital and small letter while entering.
- Default user account has the administrator privileges.

Step 5 Click "Login".

Step 6 End.

After login in successfully, user can configure relative parameters and information according to demands.



About this chapter

Content	Link
This Chapter	2.1 Product Information
	2.2 Network information

2.1 Product Information

Function Description

In "Device information" interface, user can check Device name,Device model, Serial No, Firmware Ver, Device time, Description, Number of LAN, CPU Utilization, Memory Utilization and so on.

Operation Path

Open in order: "System Maintenance > Device information".

Interface Description

The product information interface is as follows:



The main elements configuration description of device information interface:

Interface Element	Description
Device name	Network identity or device type of the device. Note: Configure the device name on the "System Management > Device Information Configuration" page.
Device model	Equipment model or name of the device.
Serial No.	Serial number of the device
Device time	The time display of current device, which can synchronize the time of local PC or NTP server.
Software Version	Software version information of the device.
Config version	Software version information of the device.
Running time	Running time of the current device.
Description	Description information of the device. Note: Configure the device information On the "System Management > Device Information Configuration" page.
Hardware Version	Current hardware version information, pay attention to the
	hardware version limits in software version.
Number of LAN	The network port number of the device.
CPU usage	CPU usage of the current device.
Memory usage	Memory usage of the current device.

2.2 Network Information

Function Description

On the page of "Network information", user can check device network address information and DNS server information.

Operation Path

Open in order: "System Information > Network Information".

Interface Description

Network information interface as follows:

Overview >	Device Information	Network Information	
Lan1 IP configuration Netmask MAC address	Static 255.255.255.0 00:22:6F:11:12:12	IP address 19 Gateway	92.168.1.254
Lan2 IP configuration Netmask MAC address	Static 255.255.255.0 00:22:6F:11:12:13	IP address 19 Gateway	92.168.8.254
DNS server DNS1 DNS2			

The main elements configuration description of network information interface.

Interface Element	Description	
LAN1	LAN1 information bar	
IP Configuration	Shows how the LAN 1 of the device gets the IP address.	
Netmask	Display device subnet mask.	
MAC Address	Display the MAC address of device LAN1.	
IP Address	Display LAN1 IP address.	
Gateway	Display LAN1 gateway address.	
LAN2	LAN2 information bar	
IP Configuration	Shows how the LAN 2 of the device gets the IP address.	
Netmask	Display device LAN2 subnet mask.	

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Interface Element	Description	
MAC Address	Display device LAN 2 MAC address.	
IP Address	Display LAN2 IP address.	
Gateway	Display LAN2 IP address.	
DNS server	DNS server information bar	
DNS1	Display the main DNS server address of the device.	
DNS2	Display device backup DNS server address.	

Note

The dual-port device or dual-IP mode displays the "Lan1" and "Lan2" columns. The single-port device or single-IP mode displays only the "Lan1" column.



Function Description

On the "Network Settings" page, user can set the IP address and DNS address of this device. The IP address of the device supports DHCP/BOOTP protocol dynamic acquisition or manual static configuration.



- Parts of dual-IP device provide two Ethernet ports, which can work in single IP mode (redundant mode / switching mode) or dual IP mode to meet the requirements of various network environments.
- The configuration of single-IP device is the same with that of dual-IP device, except the network address of single-IP device doesn't support "Network Mode" and "Mode Setting".

Operation Path

Open: "Network Configuration".

Interface Description 1: Single IP

Single IP interface is as below:

Network Configuration		
LAN mode	Single IP V	
Mode configuration	Redundancy mode O Switch	mode
LAN1		
LAN1 IP configuration	🔘 DHCP 💿 Static 🔵 BOOTP	
LAN1 IP address	192.168.1.254	10.0.0.2
LAN1 Subnet Mask	255.255.255.0	255.255.255.0
LAN1 Gateway		10.0.0.1
DNS settings		
Primary DNS server		
Secondary DNS server		202.96.133.5
Submit Refresh		

Interface Description 2: Dual IP

Dual IP interface is as below:

Network Configuration		
LAN mode	Dual IP 🔻	
LAN1		
LAN1 IP configuration	O DHCP 💿 Static 🔘 BOOTP	
LAN1 IP address	192.168.1.254	10.0.0.2
LAN1 Subnet Mask	255.255.255.0	255.255.255.0
LAN1 Gateway		10.0.0.1
LAN2		
LAN2 IP configuration	● DHCP ○ Static ○ BOOTP	
LAN2 IP address		10.0.0.2
LAN2 Subnet Mask		255.255.255.0
LAN2 Gateway		10.0.0.1
DNS settings		
Primary DNS server		
Secondary DNS server		202.96.133.5
Submit Refresh		

The main element configuration description of network configuration interface:

Interface Element	Description
LAN Mode	 The network mode drop-down list of the device can be selected as follows: Single IP: the device ports LINK1 and LINK2 are in the same network LAN1; Dual IP: the device has dual IP and dual MAC addresses, with port LINK1 in network LAN1 and port LINK2 in network LAN2.
Mode	In the single IP mode, the operation mode of the equipment
Configuration	 network port can be checked as follows: Redundancy mode: Ports LINK1 and LINK2 are redundant ports, which support link backup. One port is in active state and one port is in backup state; Switch mode: ports LINK1 and LINK2 are normal Ethernet ports.
LAN1	LAN1 Configuration Bar
LAN1 IP Configuration	 Configuration of network address of device LAN 1: Obtain an IP address automatically(DHCP): Obtain an IP address, subnet mask, and gateway address automatically from DHCP server. Manual setting: manually configure the IP address, subnet mask, and gateway address. BOOTP: Automatically obtain IP address, subnet mask and default gateway address from BOOTP(Bootstrap Protocol) server.
LAN1 IP Address	Manually set the IP address of the device LAN1, which is 192.168.1.254 by default.
LAN1 Subnet Mask.	Manually set the subnet mask of the device LAN1, which is 255.255.255.0 by default.
LAN1 Gateway	Manually set the gateway address of the device LAN 1.
	LAN2 configuration bar
Configuration	 Obtain an IP address automatically(DHCP): Obtain an IP address, subnet mask, and gateway address automatically from DHCP server. Manual setting: manually configure the IP address, subnet mask, and gateway address. BOOTP: Automatically obtain IP address, subnet mask and default gateway address from BOOTP(Bootstrap Protocol) server.

Interface Element	Description		
LAN2 IP Address	Manually set the IP address of the device LAN 2, which is		
	192.168.1.254 by default.		
LAN2 Subnet	Manually set the subnet mask of the device LAN 2, which is		
Mask.	255.255.255.0 by default.		
LAN2 Gateway	Manually set the gateway address of the device LAN 2.		
DNS Settings	DNS Settings Bar		
Primary DNS	DNS Sever IP address, for example: 202.96.133.4.		
server			
Secondary DNS	DNS Sever backup IP address, for example: 202.96.133.5.		
server			



Function Description

On the "COM Settings" page, you can view and configure the baud rate, parity bit, data bit, stop bit, flow control, interface type, FIFO function and other parameters of each serial port of the device.

Operation Path

Open: "COM Settings".

Interface Description

Communication Parameters									
Refre	esh								
Serial port	Serial name	Baud rate	Parity	Data bits	Stop bits	Flow control	Interface	FIFO	Operate
1	com1	115200	None	8	1	None	RS232	Enable	Edit
2	com2	115200	None	8	1	None	RS232	Enable	Edit
3	com3	115200	None	8	1	None	RS232	Enable	Edit
4	com4	115200	None	8	1	None	RS232	Enable	Edit
5	com5	115200	None	8	1	None	RS232	Enable	Edit
6	com6	115200	None	8	1	None	RS232	Enable	Edit
7	com7	115200	None	8	1	None	RS232	Enable	Edit
8	com8	115200	None	8	1	None	RS232	Enable	Edit
9	com9	115200	None	8	1	None	RS232	Enable	Edit
10	com10	115200	None	8	1	None	RS232	Enable	Edit
11	com11	115200	None	8	1	None	RS232	Enable	Edit
12	com12	115200	None	8	1	None	RS232	Enable	Edit
13	com13	115200	None	8	1	None	RS232	Enable	Edit
14	com14	115200	None	8	1	None	RS232	Enable	Edit
15	com15	115200	None	8	1	None	RS232	Enable	Edit
16	com16	115200	None	8	1	None	RS232	Enable	Edit

COM setting interface as follows:

The main element configuration description of serial port setup interface:

Interface Element	Description
Serial port	Display the serial port number of the device.

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Interface Element	Description	
Serial name	Displays the name of the device.	
Baud Rate	Displays the baud rate of the device's serial port.	
Parity	Displays the parity bits of the device's serial Port.	
Data Bit	Displays the data bits of the device's serial port.	
Stop Bit	Displays the stop bits of the device's serial port.	
Flow control	Displays whether the flow control function of the device's	
	serial port is enabled.	
Interface	Displays the interface mode of the device's serial port.	
FIFO	Display whether the FIFO function of the device's serial port	
	is enabled.	
Operate	Click Edit to modify the parameters of the device's serial port.	

Click Edit in the serial port entry to modify the current serial port parameters.

Interface Description: Edit

Edit interface is as follows:

		Х
Serial port	1	v
Serial name	com1	
Baud Rate	115200	•
Parity	None	•
Data Bits	8	•
Stop Bits	1	•
FlowControl	None	T
Interface	RS232	T
FIFO	Enable	T
Apply to port number	 P1 P2 P3 P6 P7 P8 P11 P12 P13 P16 Select all Submit 	P4 P5 P9 P10 P14 P15

Configuration description of main elements of the Edit interface:

Interface Element	Description		
Serial port	Display the serial port number of the device.		
Serial name	The text box of serial port name, which supports 1-32 letters		
	or numbers input, and can customize the name of the current		
	serial port.		
Baud Rate	Choose haud rate of corresponding serial port. Unit: hps		
Dada Nate	Ontions:		
	110/300/600/1200/2400/4800/9600/19200/38400/57600/115		
	200		
Parity	Select parity bits of corresponding serial number. Options:		
	None		
	• Odd		
	• Even		
	Mark		
Data Bit	Select data bits of corresponding serial number. Options:		
	• 5 bits		
	• 0 DITS		
	• 7 DILS		
Stop Bit	O bits Soloot stap bits of corresponding sorial number. Options:		
	a 1 bits		
	2 bits		
	Note:		
	When the data bit is 5bits, stop bit is 1bits and 1.5bits optional.		
Flow control	Flow control is used in two data transmission speed of		
	different devices in the control of data flow technology to		
	ensure that two devices communicate with each other to		
	avoid data loss. Click the "flow control" drop-down list box,		
	select the flow control parameters, the options are:		
	None		
	RTS/CTS		
	• DTR/DSR		
	XON/XOFF		
Interface	Determined by both hardware and software, options are as		
	follows:		
	• RS232		
	• RS422		
	• RS485		
FIFO	Enable or disable the FIFO function, if the serial device does		

Interface Element		ment	Description
			not support data transceiver cache FIFO, FIFO function can
			be disabled to avoid data transmission errors.
Apply	to	port	Check the serial port check box to apply the current settings
number			to the specified serial port.



About This Chapter

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This Chapter	5.1 RealCom Mode
	5.2 TCP Server Mode
	5.3 TCP Client Mode
	5.4 UDP Server Mode
	5.5 UDP Client Mode
	5.6 UDP Rang Mode
	5.7 UDP Multicast Mode
	5.8 Disable Mode

Function Description

On the "COM Mode" page, you can configure the working mode of the corresponding serial port number of the device.

The working modes supported by the device are:

- RealCom Mode
- TCP Server Mode
- TCP Client Mode

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- UDP Server Mode
- UDP Client Mode
- UDP Rang Mode
- UDP Multicast Mode
- Disable Mode

Operation Path

Open in order "COM Mode > Port1". Under the menu of "COM Mode", the corresponding serial port information can be configured by entering different serial ports. The configuration operation mode of all serial ports' WEB interfaces is the same.

5.1 RealCom Mode



Note:

The device picture mentioned in above figure is only an example, and the actual appearance of the device or serial port type is subject to the device obtained.

In RealCom mode, the serial port server and Windows / Linux operating system with the RealCOM drive work cooperatively. RealCom COM/TTY driver establishes a transparent or secure network transmission connection between the host and the serial device in the operating system. Map the serial port of the serial port server to the local COM/TTY device of the host according to the user configured serial server IP address and serial port number and other parameters. The original serial device

software or communication module without modification can be used directly without modification.

The RealCom driver gets the data be sent to the local COM / TTY device of the host, then sends it over Ethernet in the form of TCP / IP packet. At the other end of the transmission, the serial server will receive the TCP / IP packet and analyse the packet, and after unpacking send the original data to the serial device through the corresponding serial port, and vice versa.

Interface Description

Port1 > Operatio	on Modes		
Operation mode			
Serial nort	Port1		
Operation mode	RealCom Mode	Ŧ	
RealCom Mode			
Max connection	1	۲	
Tcp alive check time	10		E.g(0-65535 s)
Queue access	🔘 Enable 💿 Disable		
Response timeout	3000		E.g(10-65535 ms)
Frame break	Drop	۳	
Advanced settings			
Packing mode	Intervals	۲	
Packet length	0		E.g(0-1024)
Delimiter	Disable	۲	
Delimiter 1			(HEX:00-FF)
Delimiter 2			(HEX:00-FF)
Delimiter process	Retain	۲	
Force transmit	0		E.g(0-65535 ms)
Apply to all ports			
Submit Re	fresh		

The interface of RealCom Mode is as follows:

Main element configuration instructions in RealCom Mode interface

Interface Element	Description	
Operation mode	Operation Mode Configuration Bar	
Serial port	Displays the serial number of the device currently configured.	
Operation mode	The working modes of serial port of the device are as follows:	
	RealCom Mode	
	TCP Server Mode	
	TCP Client Mode	
	UDP Server Mode	
	UDP Client Mode	
	UDP Rang Mode	
	UDP Multicast Mode	
	Disable Mode	
RealCom Mode	RealCom Mode configuration bar	
Max connection	The number of host that one serial port connects to.	
	• Each host communicates with serial port in the order of	
	first-in first-out;	
	The system supports up to 4 connections.	
TCP Alive Check	If there isn't any TCP activity within schedule time, the system	
Time	will automatically send connection detection message and	
	check whether the TCP connection is valid. If the reply packet	
	of opposite side hasn't been received after sending probe	
	packet for 3 times, system will regard the opposite side as	
	down and forwardly close the communication connection.	
Queue Access	With multiple host connections, the command mode only	
	supports one request and one response from each host, and	
	one response data can be cached in response to other same	
	requests. Options are as follows:	
	Enable;	
	• Disable;	
	Note: Command mode is enabled when the number of connections is	
	greater than 1.	
Response timeout	Time interval that allows the serial server to respond to each	
	host's request, the communication between serial server and	
	host is deemed to be completed after schedule time, serial	
	server continues to deal with the next host request.	
Frame break	The processing mode of serial port data with no request and	
	automatic response of serial port equipment is as follows:	
	• Discard: discard the unrequested serial data;	
	• Transmit to the last communication connection: transmit	

Interface Element	Description
	the unrequested serial port data to the last
	communication connection;
	Transmit to all open connection: transmit the
	unrequested serial port data to all open connection;
Advanced	Advanced Settings Configuration Bar
Settings	
Packing mode	Serial port data packaging Ethernet data time, the options are
	as follows:
	Interval: after sending the last Ethernet packet for some
	time, the system packages the received serial port data
	into Ethernet packets and sends them out;
	Forced time: the system packages serial port data
	received within a specified time into Ethernet packets
	and transmit them.
Packet length	The frame length of serial data to Ethernet data. In the set
	time range, the data forwards when it is greater than or
	equals to the set frame length. The value range is 0~1024. It
	means no limit on data transmission length when it' set to 0.
	Note:
	There are some slight deviations between the actual package length value and the set value.
Delimiter	Select the number of delimited characters, the options are as
	follows:
	Disable: disable delimiter function;
	• 1: enable delimiter 1;
	• 2: enable Delimiter 2.
	Note:
	If the packaging length or the forced transfer time is 0 and the number of delimited character is greater than 0, the system would
	detect and process the delimiter after receiving serial data. Every
	time it receives matched delimiter (or combination of characters), the system would send out all cached serial data via network.
Delimiter 1	The Delimiter 1 is expressed in hexadecimal, value range is
	00-FF.
Delimiter 2	The Delimiter 2 is expressed in hexadecimal, value range is
	00-FF.
Delimiter process	Select the delimiter processing method. Options:
	• Retain: the system would send out the received delimiter
	and other data via network.
	• Delimiter+1: the system transfers data after receiving a
	delimiter and an extra byte.

Interface Element	Description
	• Delimiter+2: the system transfers data after receiving a
	delimiter and 2 extra byte.
	Delete: the matched delimiter (or combination of
	delimiter) would be deleted. The system only transmits
	data except delimiter.
Force transmit	If the transmission time is greater than 0, the system sends
	the serial data received within the specified time through a
	packet, in the range of 0 to 65535 ms. When the transfer time
	is 0, it means that the data transmission interval is not
	restricted.
Apply to All Ports	Check the "Apply to all port" check box to apply the current
	settings to all serial ports.

Motice

When the maximum number of connections is greater than 1, set the parameters to be consistent when multiple hosts are connected to the same serial port, otherwise it will cause communication error.

5.2 TCP Server Mode



Note:

The device picture mentioned in above figure is only an example, and the actual appearance of the device or serial port type is subject to the device obtained.

In TCP server mode, the device is assigned an IP port number and passively waits for the host to connect. When the host initiates a connection request and establishes a connection with the device, the host can realize bidirectional transparent or encrypted data transmission through network connection and serial port. The TCP server mode supports up to four session connections simultaneously, allowing multiple hosts to simultaneously read or send Ethernet data to a serial device.

Interface Description

TCP server mode interface is as follows:

Port1 > Operatio	on Modes	
Operation mode		
Social part	Part 1	
Operation mode	TCP Server Mede	
Operation mode		
TCP Server Mode		
Max connection	1 🔹	
Preempt connection	Disable •	
Local port	30001 E.g(1-65535)	
Password check	Enable Isable	
Port buffering(128K)	 Enable Disable 	
Send message	Close •	
Tcp alive check time	10 E.g(0-65535 s)	
Inactivity time	0 E.g(0-65535 s)	
Queue access	Enable 🖲 Disable	
Response timeout	3000 E.g(10-65535 ms)	
Frame break	Drop	
Advanced settings		
Packing mode	Intervals 🔻	
Packet length	0 E.g(0-1024)	
Delimiter	Disable •	
Delimiter 1	(HEX:00-FF)	
Delimiter 2	(HEX:00-FF)	
Delimiter process	Retain •	
Force transmit	0 (0-65535 ms)	
Apply to all ports		
Submit Refresh		

TCP server mode interface main element configuration instructions:

Interface Element	Description
Operation mode	Operation Mode Configuration Bar
Serial port	Displays the serial number of the device currently configured.
Operation mode	The working modes of serial port of the device are as follows:
	RealCom Mode

Interface Element	Description
	TCP Server Mode
	TCP Client Mode
	UDP Server Mode
	UDP Client Mode
	UDP Rang Mode
	UDP Multicast Mode
	Disable Mode
TCP Server Mode	TCP Server Mode Configuration bar
Max connection	The number of host that one serial port connects to.
	• Each host communicates with serial port in the order of
	first-in first-out;
	The system supports up to 4 connections.
Preempt	When exceed the maximum number of connection request,
Connection	the number of sessions that have established TCP
	connections can be preempted, options are as follows:
	Disable: established TCP link are not allowed to be
	preempted;
	• First connection: the TCP link that first establishes will be
	preempted;
	Longest uncommunicated: the longest uncommunicated
	TCP link will be preempted.
Local port	The destination connection port of TCP client.
Password check	After the device is connected with the opposite end, the
	opposite end needs to send the authentication password to
	the device. If the authentication password is verified, the
	device and the opposite end can start communication.
	Ontions are:
	 Disable: disable password authentication function
	Enable: enable password authentication function
	Note:
	When password authentication is enabled, only users with
	administrator privileges can send/receive messages using this device.
	• The first data sent by the opposite end to the device defaults to
	the authentication password.
	• The authentication password is a hexadecimal data with 64
	bytes. The first 32 bytes are the administrator account, fill with
	0 if less than 32 bytes; the last 32 bytes are the administrator
	password, fill with 0 if less than 32 bytes.
	• If the authentication password is entered incorrectly, the

Interface Element	Description
	connection will be broken. After re-establishing the connection
	with the opposite end, you can re-enter the authentication
	password. Take the administrator whose account and password are "admin" as an example. The hexadecimal data corresponding to "admin" is "61 64 6D 69 6E", then the check code of the first and the last 32 bytes are "61 64 6D 69 6E 00 00 00 00 00 00 00 00 00 00 00 00 00
Port	Port data cache, which can cache COM port data up to 128K
Buffering(128k)	after the network is abnormal. When the network returns to
	normal, the cached data is forwarded. The tick options are as
	follows:
	Enable
	Disable
Send message	The information sent after the device is connected to the peer
	client. Options:
	Ipaddr: After the connection is successful, send the IP
	address of the device to the remote client.
	Devicename: After the connection is successful, send the
	devicename of the device to the remote client.
	is sent to the peer client.
TCP Alive Check	If there isn't any TCP activity within schedule time, the system
Time	will automatically send connection detection message and
	check whether the TCP connection is valid. If the reply packet
	of opposite side hasn't been received after sending probe
	packet for 3 times, system will regard the opposite side as
	down and forwardly close the communication connection.
Inactivity time	Set the idle time of current data communication link of the
,	device. If the idle time-out during communication is larger than
	0, the system would close the TCP connection without any
	data transmission activity occurring in the specified time
	automatically. 0 means the free TCP connection would not be
	closed automatically.
Queue access	With multiple host connections, the command mode only
	supports one request and one response from each host. and

Interface Element	Description
	one response data can be cached in response to other same
	requests. Options are as follows:
	• Enable;
	• Disable;
	Note:
	Command mode is enabled when the number of connections is greater than 1.
Response timeout	The time it allowed for the device to respond to the request of
	each host. When the specified time arrives, the
	communication between the device and the host is considered
	complete, and the request of the next host continues to be
	processed.
Frame break	The processing mode of serial port data with no request and
	automatic response of serial port equipment is as follows:
	• Discard: discard the unrequested serial data;
	Transmit to the last communication connection: transmit
	the unrequested serial port data to the last
	communication connection;
	• Transmit to all open connection: transmit the unrequested
	serial port data to all open connection;
Advanced	Advanced Settings Configuration Bar
Settings	
Packing mode	Serial port data packaging Ethernet data time, the options are
	as follows:
	Interval: after sending the last Ethernet packet for some
	time, the system packages the received serial port data
	into Ethernet packets and sends them out;
	Forced time: the system packages serial port data
	received within a specified time into Ethernet packets and
	transmit them.
Packet length	The frame length of serial data to Ethernet data. In the set
	time range, the data forwards when it is greater than or equals
	to the set frame length. The value range is 0~1024. It means
	no limit on data transmission length when it' set to 0.
	Note: There are some slight deviations between the actual package length value and the set value.
Delimiter	Select the number of delimited characters, the options are as
	follows:
	Disable: disable delimiter function;

Interface Element	Description
	• 1: enable delimiter 1;
	• 2: enable Delimiter 2.
	Note: If the packaging length or the forced transfer time is 0 and the number of delimited character is greater than 0, the system would detect and process the delimiter after receiving serial data. Every time it receives matched delimiter (or combination of characters), the system would send out all cached serial data via network.
Delimiter 1	The Delimiter 1 is expressed in hexadecimal, value range is
	00-FF.
Delimiter 2	The Delimiter 2 is expressed in hexadecimal, value range is
	00-FF.
Delimiter process	Select the delimiter processing method. Options:
	• Retain: the system would send out the received delimiter and other data via network.
	• Delimiter+1: the system transfers data after receiving a delimiter and an extra byte.
	• Delimiter+2: the system transfers data after receiving a delimiter and 2 extra byte.
	Delete: the matched delimiter (or combination of
	delimiter) would be deleted. The system only transmits data except delimiter.
Force transmit	If the transmission time is greater than 0, the system sends
	the serial data received within the specified time through a
	packet, in the range of 0 to 65535 ms. When the transfer time
	is 0, it means that the data transmission interval is not
	restricted.
Apply to All Ports	Check the "Apply to all port" check box to apply the current
	settings to all serial ports.

5.3 TCP Client Mode



Note:

The device picture mentioned in above figure is only an example, and the actual appearance of the device or serial port type is subject to the device obtained.

In TCP client mode, the device can actively establish a network connection with the host specified by the user when the serial port data arrives. After the data transmission is completed, the device will automatically close the network connection according to TCP keep-alive time/idle timeout and other parameters. Similarly, TCP client mode can support up to four session connections at the same time, so that multiple hosts can simultaneously read or send Ethernet data to a serial device.

Interface Description

TCP Client mode interface is as follows:
Port1 > Operation Modes					
Operation mode					
Serial nort	Port1				
Operation mode	TCP Client Mo	de 🔻			
oporation moto	Tor olicit no				
TCP Client Mode					
Max connection	1	•			
Oracianid Destination address		Destination and	l a cal a cat	Desthird	
Sessionid Destination address		Destination port	Local port	Port bind	
1 192.168.1.94		33000	40001	Disable 🔻	
Password check	Enable 🖲	Disable			
Port buffering(128K)		Disable			
Send message	Close				
Control connection	Always/Nono				
Tcp alive check time	Always/None	Always/None •		E g(0-65535 s)	
Incontinuity time	0		E.g(0-05535 s)		
macuvity unie	0		E.g(0-00030 S)		
Advanced settings					
Packing mode	Intervals	•			
Packet length	0		E.g(0-1024)		
Delimiter	Disable	•			
Delimiter 1			(HEX:00-FF)		
Delimiter 2		(HEX:00-FF)			
Delimiter process	Retain	•			
Force transmit	0		(0-65535 ms)		
Apply to all ports					
Submit Refresh					

TCP client mode interface main element configuration instructions:

Interface Element	Description		
Operation mode	Working Mode Configuration Bar		
Serial port	Displays the serial number of the device currently configured.		
Operation mode	The working modes of serial port of the device are as follows:		
	RealCom Mode		
	TCP Server Mode		
	TCP Client Mode		
	UDP Server Mode		
	UDP Client Mode		
	UDP Rang Mode		
	UDP Multicast Mode		

Interface Element	Description		
	Disable Mode		
TCP Client Mode	TCP Client Mode Configuration Bar		
Max connection	The number of host that one serial port connects to.		
	• Each host communicates with serial port in the order of		
	first-in first-out;		
	• The system supports up to 4 connections.		
Session id	The number of TCP connection sessions corresponds to the		
	maximum number of connections.		
Destination	Enter the IP address of the server to which the device is		
Address	connected.		
Destination Port	Enter the TCP port number of the server to which the device is		
	connected.		
Local Port	A local port number assigned by the device for TCP		
	connection, which can provide service or connection to the		
	outside world, is used to connect and communicate with the		
	server		
Port bind	Least part fixed, aptions are as follows:		
	Disable: the system automatically selects the idle local		
	port to establish a connection with the server:		
	Enable: connect to the server using a manually		
	configured local port.		
Password check	After the device is connected with the opposite end, the		
	opposite end needs to send the authentication password to		
	the device. If the authentication password is verified, the		
	device and the opposite end can start communication.		
	Options are:		
	 Disable: disable password authentication function. 		
	Enable: enable password authentication function.		
	Note:		
	When password authentication is enabled, only users with administrator privileges can send/receive messages using this		
	device.		
	• The first data sent by the opposite end to the device defaults to		
	the authentication password.		
	• The authentication password is a hexadecimal data with 64		
	bytes. The first 32 bytes are the administrator account, fill with		
	nassword, fill with 0 if less than 32 bytes		
	• If the authentication password is entered incorrectly, the		

Interface Element	Description		
	connection will be broken. After re-establishing the connection		
	with the opposite end, you can re-enter the authentication		
	password. Take the administrator whose account and password are "admin" as an example. The hexadecimal data corresponding to "admin" is "61 64 6D 69 6E", then the check code of the first and the last 32 bytes are "61 64 6D 69 6E 00 00 00 00 00 00 00 00 00 00 00 00 00		
Port	Port data cache, which can cache COM port data up to 128K		
Buffering(128k)	after the network is abnormal. When the network returns to		
	normal, the cached data is forwarded. The tick options are as		
	follows:		
	Enable		
	Disable		
Send message	The information sent after the device is connected to the peer		
	client. Options:		
	Ipaddr: After the connection is successful, send the IP		
	address of the device to the remote client.		
	Devicename: After the connection is successful, send the devicence of the device to the remote client		
	turnoff: After the connection is successful no information		
	is sent to the peer client.		
Connection control	Select how the device initiates a connection request and		
	disconnectsit. Options:		
	Always/None		
	 Always: Immediately tries to establish a connection 		
	with the target host after the system is started and		
	automatically reconnects the target host after the		
	connection is disconnected.		
	 None: Never shut down the network connection 		
	Char/None		
	 Char: Automatically connects to the target host when 		
	receiving data from the serial port.		
	 None: Never shut down the network connection 		
	automatically.		
	Char/Idel		
	 Char: Automatically connects to the target host when 		

Interface Element	Description		
	receiving data from the serial port.		
	 Idle: If the idle timeout time is greater than 0, the 		
	system will automatically shut down TCP		
	connections that do not have any data send and		
	receive activity for a specified period of time.		
	DSR On/ DSR Off		
	 DSR On: Automatically connects to the target host when the DSR signal is detected 		
	 DCD Off: Automatically shuts down the network 		
	connection when the DCD signal is detected invalid		
	 DSR On/ None 		
	 DSR On: Automatically connects to the target host 		
	when the DSR signal is detected.		
	 None: Never shut down the network connection 		
	automatically.		
	DCD On / DCD Off		
	 DCD On: Automatically connects to the target host 		
	when the DCD signal is detected.		
	 DCD Off: Automatically shuts down the network 		
	connection when the DCD signal is detected invalid.		
	DCD On / None DCD On: Automatically connects to the target heat		
	 DCD On: Automatically connects to the target nost when the DCD signal is detected 		
	 None: Never shut down the network connection 		
	automatically.		
TCP Alive Check	If there isn't any TCP activity within schedule time, the system		
Time	will automatically send connection detection message and		
	check whether the TCP connection is valid. If the reply packet		
	of opposite side hasn't been received after sending probe		
	bi opposite side hash't been received after sending probe		
	down and forwardly close the communication connection		
Inactivity time	Set the idle time of current data communication link of the		
	Set the rate time of current data communication link of the		
	device. If the idle time-out during communication is larger than		
	U, the system would close the TCP connection without any		
	data transmission activity occurring in the specified unit		
	closed automatically.		
Advanced	Advanced Settings Configuration Bar		
Settings			

Interface Element	Description		
Packing mode	 Serial port data packaging Ethernet data time, the options are as follows: Interval: after sending the last Ethernet packet for some time, the system packages the received serial port data into Ethernet packets and sends them out; Forced time: the system packages serial port data received within a specified time into Ethernet packets and transmit them. 		
Packet length	The frame length of serial data to Ethernet data. In the set time range, the data forwards when it is greater than or equals to the set frame length. The value range is 0~1024. It means no limit on data transmission length when it' set to 0. Note: There are some slight deviations between the actual package length value and the set value.		
Delimiter	 Select the number of delimited characters, the options are as follows: Disable: disable delimiter function; 1: enable delimiter 1; 2: enable Delimiter 2. Note: If the packaging length or the forced transfer time is 0 and the number of delimited character is greater than 0, the system would detect and process the delimiter after receiving serial data. Every time it receives matched delimiter (or combination of characters), the system would send out all cached serial data via network. 		
Delimiter 1	The Delimiter 1 is expressed in hexadecimal, value range is 00-FF.		
Delimiter 2	The Delimiter 2 is expressed in hexadecimal, value range is 00-FF.		
Delimiter process	 Select the delimiter processing method. Options: Retain: the system would send out the received delimiter and other data via network. Delimiter+1: the system transfers data after receiving a delimiter and an extra byte. Delimiter+2: the system transfers data after receiving a delimiter and 2 extra byte. Delete: the matched delimiter (or combination of delimiter) would be deleted. The system only transmits data except delimiter. 		
Force transmit	If the transmission time is greater than 0, the system sends		

Interface Element	Description			
	the serial data received within the specified time through a			
	packet, in the range of 0 to 65535 ms. When the transfer time			
	is 0, it means that the data transmission interval is not			
	restricted.			
Apply to All Ports	Check the "Apply to all port" check box to apply the current			
	settings to all serial ports.			

Motice The inactivity time takes effect only when "Control Connection" is set to "Char/Idle".

5.4 UDP Server Mode



Note:

The device picture mentioned in above figure is only an example, and the actual appearance of the device or serial port type is subject to the device obtained.

In UDP Server mode, the device, as a server, is assigned a UDP port number, passively waits for the host session, and transmits serial data with the host through UDP protocol. Devices in UDP mode can transmit data from serial devices to one or more hosts, and serial devices can also receive data from one or more hosts. Compared with TCP mode, UDP protocol is faster and more efficient.

Interface Description

Port1 > Oper	ation Modes		
Operation mode			
Serial port Operation mode	Port1 UDP Server Mode		
UDP Server Mode			
Max connection	1 🔹		
Local listen port	30001	E.g(1-65535)	
Advanced settings			
Packing mode	Intervals •		
Packet length	0	E.g(0-1024)	
Delimiter	Disable 🔹		
Delimiter 1		(HEX:00-FF)	
Delimiter 2		(HEX:00-FF)	
Delimiter process	Retain 🔻		
Force transmit	0	(0-65535 ms)	
Apply to all ports			
Submit Refresh			

TCP Server Mode interface is as follows:

UDP Server Mode interface main element configuration instructions

Interface Element	Description		
Operation mode	Operation Mode Configuration Bar		
Serial port	Displays the serial number of the device currently configured.		
Operation mode	The working modes of serial port of the device are as follows:		
	RealCom Mode		
	TCP Server Mode		
	TCP Client Mode		
	UDP Server Mode		
	UDP Client Mode		
	UDP Rang Mode		
	UDP Multicast Mode		

Interface Element	Description		
	Disable Mode		
UDP Server Mode	TCP Server Mode Configuration Bar		
Max connection	The number of host that one serial port has session with.		
	• Each host communicates with serial port in the order of		
	first-in first-out;		
	The system supports up to 4 sessions.		
Local listen port	The network receives the listening port of UDP data. The user		
	must assign a unique listening port to each serial port so that		
	the system can normally receive UDP data.		
Advanced	Advanced Settings Configuration Bar		
Settings			
Packing mode	Serial port data packaging Ethernet data time, the options are		
	as follows:		
	• Interval: after sending the last Ethernet packet for some		
	time, the system packages the received serial port data		
	into Ethernet packets and sends them out;		
	Forced time: the system packages serial port data		
	received within a specified time into Ethernet packets and		
	transmit them.		
Packet length	The frame length of serial data to Ethernet data. In the set		
	time range, the data forwards when it is greater than or equals		
	to the set frame length. The value range is 0~1024. It means		
	no limit on data transmission length when it' set to 0.		
	Note: There are some slight deviations between the actual package length		
	value and the set value.		
Delimiter	Select the number of delimited characters, the options are as		
	follows:		
	Disable: disable delimiter function;		
	• 1: enable delimiter 1;		
	• 2: enable Delimiter 2.		
	Note: If the packaging length or the forced transfer time is 0 and the		
	number of delimited character is greater than 0, the system would		
	detect and process the delimiter after receiving serial data. Every time it receives matched delimiter (or combination of characters).		
	the system would send out all cached serial data via network.		
Delimiter 1	The Delimiter 1 is expressed in hexadecimal, value range is		
	00-FF.		
Delimiter 2	The Delimiter 2 is expressed in hexadecimal, value range is		

Interface Element	Description		
	00-FF.		
Delimiter process	 Select the delimiter processing method. Options: Retain: the system would send out the received delimiter and other data via network. Delimiter+1: the system transfers data after receiving a delimiter and an extra byte. Delimiter+2: the system transfers data after receiving a delimiter and 2 extra byte. Delete: the matched delimiter (or combination of delimiter) would be deleted. The system only transmits data execut delimiter 		
Force transmit	If the transmission time is greater than 0, the system sends		
	the serial data received within the specified time through a packet, in the range of 0 to 65535 ms. When the transfer time is 0, it means that the data transmission interval is not restricted.		
Apply to All Ports	Check the "Apply to all port" check box to apply the current settings to all serial ports.		

5.5 UDP Client Mode



Note:

The device picture mentioned in above figure is only an example, and the actual appearance of the device or serial port type is subject to the device obtained.

Under CAN Client Mode, the device can be a client, and it can actively transmit serial data with the host user appointed under the UDP protocol. Devices in UDP mode can transmit data from serial devices to one or more hosts, and serial devices can also receive data from one or more hosts. Compared with TCP mode, UDP protocol is faster and more efficient.

Interface Description

UDP Client Mode interface is as follows:

Port1 > Operati	ion Modes	
Operation mode		
Serial port Operation mode	Port1 UDP Client Mode	
UDP Client Mode		
Max connection	1	
Sessionid Format D	estination address	Destination port
1 IP 1	92.168.1.94	33000
Advanced settings	A	
Packing mode	Intervals •	
Packet length	0	E.g(0-1024)
Delimiter	Disable •	
Delimiter 1		(HEX:00-FF)
Delimiter 2		(HEX:00-FF)
Delimiter process	Retain •	
Force transmit	0	(0-65535 ms)
Apply to all ports		
Submit	efresh	

UDP Client Mode interface main element configuration instructions:

Interface Element	Description	
Operation mode	Operation Mode Configuration Bar	
Serial port	Displays the serial number of the device currently configured.	

Interface Element	Description	
Operation mode	 The working modes of serial port of the device are as follows: RealCom Mode TCP Server Mode UDP Server Mode UDP Client Mode UDP Client Mode UDP Rang Mode UDP Multicast Mode Disable Mode 	
UDP Client Mode	UDP Client Mode Configuration Bar	
Max connection	 The number of host that one serial port has session with. Each host communicates with serial port in the order of first-in first-out; The system supports up to 4 sessions. 	
Session id	The number of UDP sessions corresponds to the maximum number of connections.	
Format	Destination address format.	
Destination	Enter the IP address of the server that the device needs to	
address	have session with.	
Destination Port	Enter the UDP port number of the server that the device	
	needs to have session with.	
Advanced Settings	Advanced Settings Configuration Bar	
Packing mode	 Serial port data packaging Ethernet data time, the options are as follows: Interval: after sending the last Ethernet packet for some time, the system packages the received serial port data into Ethernet packets and sends them out; Forced time: the system packages serial port data received within a specified time into Ethernet packets and transmit them. 	
Packet length	The frame length of serial data to Ethernet data. In the set	
	time range, the data forwards when it is greater than or equals	
	to the set frame length. The value range is 0~1024. It means	
	no limit on data transmission length when it' set to 0.	
	Note: There are some slight deviations between the actual package length value and the set value.	
Delimiter	Select the number of delimited characters, the options are as	

Interface Element	Description		
	 follows: Disable: disable delimiter function; 1: enable delimiter 1; 2: enable Delimiter 2. Note: 		
	If the packaging length or the forced transfer time is 0 and the number of delimited character is greater than 0, the system would detect and process the delimiter after receiving serial data. Every time it receives matched delimiter (or combination of characters), the system would send out all cached serial data via network.		
Delimiter 1	The Delimiter 1 is expressed in hexadecimal, value range is 00-FF.		
Delimiter 2	The Delimiter 2 is expressed in hexadecimal, value range is 00-FF.		
Delimiter process	 Select the delimiter processing method. Options: Retain: the system would send out the received delimiter and other data via network. Delimiter+1: the system transfers data after receiving a delimiter and an extra byte. Delimiter+2: the system transfers data after receiving a delimiter and 2 extra byte. Delete: the matched delimiter (or combination of delimiter) would be deleted. The system only transmits data except delimiter. 		
Force transmit	If the transmission time is greater than 0, the system sends the serial data received within the specified time through a packet, in the range of 0 to 65535 ms. When the transfer time is 0, it means that the data transmission interval is not restricted.		
Apply to all port	Check the "Apply to all port" check box to apply the current settings to all serial ports.		

5.6 UDP Rang Mode



Note:

The device picture mentioned in above figure is only an example, and the actual appearance of the device or serial port type is subject to the device obtained.

When routers, switches and other devices do not support multicast, they can work in UDP segment mode to realize multicast function. In this mode, the device transmits serial data with multiple hosts in the same network segment designated by the user through UDP protocol, which can realize point-to-many data communication. UDP port mode serial device can also receive data from one or more hosts.

Interface Description

UDP Rang Mode interface as follows:

Port1 > Operation	n Modes			
Operation mode				
Operation mode				
Operation mode	UDP Rang Mode			
UDP Rang Mode				
Max connection	1	•		
Sessionid Format Sta	rt address	End address	Destination port	
1 IP 19	2.168.2.1	192.168.2.1	33000	
Local listen port	30001		E.g(1-65535)	
Advanced settings				
Packing mode	Intervals	•		
Packet length	0		E.g(0-1024)	
Delimiter	Disable	•		
Delimiter 1			(HEX:00-FF)	
Delimiter 2			(HEX:00-FF)	
Delimiter process	Retain	•		
Force transmit	0		(0-65535 ms)	
Apply to all ports				
Submit Refr	esh			

UDP Rang Mode interface main element configuration instructions:

Interface Element	Description	
Operation mode	Operation Mode Configuration Bar	
Serial port	Displays the serial number of the device currently configured.	
Operation mode	The working modes of serial port of the device are as follows:	
	RealCom Mode	
	TCP Server Mode	
	TCP Client Mode	
	UDP Server Mode	
	UDP Client Mode	
	UDP Rang Mode	
	UDP Multicast Mode	

Interface Element	Description	
	Disable Mode	
UDP Rang Mode	UDP Rang Mode Configuration Bar	
Max connection	The number of host that one serial port has session with.	
	• Each host communicates with serial port in the order of	
	first-in first-out;	
	The system supports up to 4 sessions.	
Session id	The number of UDP sessions corresponds to the maximum	
	number of connections.	
Format	Destination address format.	
Start Address	Enter the start IP address of the UDP rang destination	
	address.	
End address	Enter the end IP address of the UDP rang destination	
	address.	
Destination Port	Enter the port number of the opposite host that the device	
	needs to have session with.	
Local listen port	The network receives the listening port of UDP data. The user	
	must assign a unique listening port to each serial port so that	
	the system can normally receive UDP data.	
Advanced	Advanced Settings Configuration Bar	
Settings		
Packing mode	Serial port data packaging Ethernet data time, the options are	
	as follows:	
	Interval: after sending the last Ethernet packet for some	
	time, the system packages the received serial port data	
	into Ethernet packets and sends them out;	
	Forced time: the system packages serial port data	
	received within a specified time into Ethernet packets and	
Packet length	The frame length of serial data to Ethernet data. In the set	
	time range, the data forwards when it is greater than or equals	
	to the set frame length. The value range is 0~1024. It means	
	no limit on data transmission length when it' set to 0.	
	There are some slight deviations between the actual package length value and the set value.	
Delimiter	Select the number of delimited characters, the options are as	
	follows:	
	Disable: disable delimiter function;	

Interface Element	Description	
	• 1: enable delimiter 1;	
	• 2: enable Delimiter 2.	
	Note: If the packaging length or the forced transfer time is 0 and the number of delimited character is greater than 0, the system would detect and process the delimiter after receiving serial data. Every time it receives matched delimiter (or combination of characters), the system would send out all cached serial data via network.	
Delimiter 1	The Delimiter 1 is expressed in hexadecimal, value range is	
	00-FF.	
Delimiter 2	The Delimiter 2 is expressed in hexadecimal, value range is	
	00-FF.	
Delimiter process	Select the delimiter processing method. Options:	
	• Retain: the system would send out the received delimiter	
	and other data via network.	
	• Delimiter+1: the system transfers data after receiving a delimiter and an extra byte.	
	• Delimiter+2: the system transfers data after receiving a delimiter and 2 extra byte.	
	Delete: the matched delimiter (or combination of	
	delimiter) would be deleted. The system only transmits data except delimiter.	
Force transmit	If the transmission time is greater than 0, the system sends	
	the serial data received within the specified time through a	
	packet, in the range of 0 to 65535 ms. When the transfer time	
	is 0, it means that the data transmission interval is not	
	restricted.	
Apply to All Ports	Check the "Apply to all port" check box to apply the current	
	settings to all serial ports.	

5.7 UDP Multicast Mode



Note:

The device picture mentioned in above figure is only an example, and the actual appearance of the device or serial port type is subject to the device obtained.

Under UDP multicast mode, devices can unicast or multicast the data of serial devices to one or more hosts designated by users through UDP protocol, and can also receive unicast and multicast data from one or more devices, thus realizing many-to-many communication.

Interface Description

UDP Multicast Mode interface as follows:

Port1 >	Operation Mod	les				
Operation mo	de					
Serial port		Port1				
Operation m	ode	UDP	Multicast Mode	•		
UDP Multica	st Mode					
Max connect	tion	1				
Group numb	er	4				
Local listen r	nort	30001	1		E a(1-65535)	
Local notorry	Destination add	race	Destination port		E.g(1-05555)	
	192.168.1.94	1655	33000			
Sessionid 1	Multicast addr			_		
	Group 1		Group 2	Grou 224	03 013	Group 4
	224.0.1.1		224.0.1.2	224.	J.1.J	224.0.1.4
Advanced so	attings					
Auvanceu se	sungs					
Packing mod	de	Interv	vals	•		
Packet lengt	h	0			E.g(0-1024)	
Delimiter		Disal	ble	•		
Delimiter 1					(HEX:00-FF)	
Delimiter 2					(HEX:00-FF)	
Delimiter pro	cess	Reta	in	•		
Force transn	nit	0			(0-65535 ms)	
Apply to all p	ports					
Submit	Refresh					

UDP Multicast Mode interface main element configuration instructions:

Interface Element	Description		
Operation mode	Operation Mode Configuration Bar		
Serial port	Displays the serial number of the device currently configured.		
Operation mode	 The working modes of serial port of the device are as follows: RealCom Mode TCP Server Mode TCP Client Mode UDP Server Mode UDP Client Mode UDP Rang Mode 		

Interface Element	Description	
	UDP Multicast Mode	
	Disable Mode	
UDP Multicast Mode	UDP Multicast Mode Configuration Bar	
Max connection	The number of host that one serial port has session with.	
	• Each host communicates with serial port in the order of	
	first-in first-out;	
	The system supports up to 4 sessions.	
Multicast Number	Select the number of multicast groups and support up to	
	four multicast groups.	
Local listen port	The network receives the listening port of UDP data. The	
	user must assign a unique listening port to each serial port	
	so that the system can normally receive UDP data.	
Destination address	Enter the multicast IP address of the opposite host that the	
	device needs to have session with.	
Destination Port	Enter the port number of the opposite host that the device	
	needs to have session with.	
Multicast address	The multicast address of the serial port, which is used for	
	identifving an IP multicast group, multicast address range	
	is: 224.0.0.0 ~ 239.255.255.255. The device can send or	
	receive group data to or from multiple hosts.	
Advanced Settings	Advanced Settings Configuration Bar	
Packing mode	Serial port data packaging Ethernet data time, the options	
	are as follows:	
	 Interval: after sending the last Ethernet packet for 	
	some time, the system packages the received serial	
	port data into Ethernet packets and sends them out;	
	Forced time: the system packages serial port data	
	received within a specified time into Ethernet packets	
	and transmit them.	
Packet length	The frame length of serial data to Ethernet data. In the set	
	time range, the data forwards when it is greater than or	
	equals to the set frame length. The value range is 0~1024.	
	It means no limit on data transmission length when it' set to	
	0.	
	Note:	
	There are some slight deviations between the actual package length value and the set value.	
Delimiter	Select the number of delimited characters, the options are	

Interface Element	Description	
	as follows:	
	Disable: disable delimiter function;	
	• 1: enable delimiter 1;	
	• 2: enable Delimiter 2.	
	Note: If the packaging length or the forced transfer time is 0 and the number of delimited character is greater than 0, the system would detect and process the delimiter after receiving serial data. Every time it receives matched delimiter (or combination of characters), the system would send out all cached serial data via network.	
Delimiter 1	The Delimiter 1 is expressed in hexadecimal, value range is 00-FF.	
Delimiter 2	The Delimiter 2 is expressed in hexadecimal, value range	
	is 00-FF.	
Delimiter process	Select the delimiter processing method. Options:	
·	Retain: the system would send out the received	
	delimiter and other data via network.	
	 Delimiter+1: the system transfers data after receiving a delimiter and an extra byte. 	
	 Delimiter+2: the system transfers data after receiving a delimiter and 2 extra byte 	
	Delete: the matched delimiter (or combination of	
	delimiter) would be deleted. The system only transmits data except delimiter.	
Force transmit	If the transmission time is greater than 0, the system sends	
	the serial data received within the specified time through a	
	packet, in the range of 0 to 65535 ms. When the transfer	
	time is 0, it means that the data transmission interval is not	
	restricted.	
Apply to All Ports	Check the "Apply to all port" check box to apply the current	
	settings to all serial ports.	

5.8 Disable Mode

In Disable Mode, the serial port will be closed and cannot be used normally.

Interface Description

The interface of Disable Mode is as follows:

Port1 >	Operation Modes
Operation mo	ode
Serial port Operation m	Port1 node Disable Mode •
Apply to all p	ports
Submit	Refresh

Main element configuration instructions in Disable Mode interface:

Interface Element	Description		
Operation mode	Operation Mode Configuration Bar		
Serial port	Displays the serial number of the device currently		
	configured.		
Operation mode	The working modes of serial port of the device are as		
	follows:		
	RealCom Mode		
	TCP Server Mode		
	TCP Client Mode		
	UDP Server Mode		
	UDP Client Mode		
	UDP Rang Mode		
	UDP Multicast Mode		
	Disable Mode		
Apply to All Ports	Check the "Apply to all port" check box to apply the current		
	settings to all serial ports.		



About This Chapter

Content	Link
This Chapter	6.1 Serial Port Communication Statistics
	6.2 Serial Port Status
	6.3 Network Connection state
	6.4 Serial Port Error Count

6.1 Serial Port Communication Statistics

Function Description

On the "Serial Port Statistics" page, you can view the statistics of the number of bytes received and sent during the conversion between each serial port and the network.

Operation Path

Open in order: "COM Status> COM Communication Statistics" .

Interface Description

The interface of COM Communication Statistics is as follows:

Serial Port Count				
Refresh				
Serial num	Net receive	Net send	Uart receive	Uart send
1	0	0	0	0
2	0	0	0	0
3	0	0	0	0
4	0	0	0	0
5	0	0	0	0
6	0	0	0	0
7	0	0	0	0
8	0	0	0	0
9	0	0	0	0
10	0	0	0	0
11	0	0	0	0
12	0	0	0	0
13	0	0	0	0
14	0	0	0	0
15	0	0	0	0
16	0	0	0	0

The main element configuration description of Serial Port Count interface:

Interface Element	Description
Serial num	Display corresponding device serial port.
Net receive	Number of bytes received by the device network interface.
Net send	Number of bytes sent by the device network interface.
Uart receive	Number of bytes received by the serial port of the device.
Uart send	Number of bytes sent by serial port of device.

6.2 Serial Port Status

Function Description

On the "Serial Port Status" page, you can view the pin status of each serial port of the device.

Operation Path

Open in order: "COM Status > Serial Port Status".

Interface Description

Serial Port St	tatus					
Refresh]					
Serial port	DTR	RTS	CTS	DSR	RI	DCD
1	ON	ON	OFF	OFF	OFF	OFF
2	ON	ON	OFF	OFF	OFF	OFF
3	ON	ON	OFF	OFF	OFF	OFF
4	ON	ON	OFF	OFF	OFF	OFF
5	ON	ON	OFF	OFF	OFF	OFF
6	ON	ON	OFF	OFF	OFF	OFF
7	ON	ON	OFF	OFF	OFF	OFF
8	ON	ON	OFF	OFF	OFF	OFF
9	ON	ON	OFF	OFF	OFF	OFF
10	ON	ON	OFF	OFF	OFF	OFF
11	ON	ON	OFF	OFF	OFF	OFF
12	ON	ON	OFF	OFF	OFF	OFF
13	ON	ON	OFF	OFF	OFF	OFF
14	ON	ON	OFF	OFF	OFF	OFF
15	ON	ON	OFF	OFF	OFF	OFF
16	ON	ON	OFF	OFF	OFF	OFF

Serial Port Status interface is as follows:

Main element configuration instructions in Serial Port Status interface:

Interface Element	Description	
Serial port	Display corresponding device serial port.	
DTR	the status of DTR(Data Terminal Ready) pin of serial port can	
	be displayed as follows:	
	ON Status	
	OFF	
RTS	At present, the status of RTS(Request To Send) pin of serial	
	port can be displayed as follows:	
	ON Status	
	OFF	
CTS	At present, the status of CTS(Clear To Send) pin of serial port	
	can be displayed as follows:	
	ON Status	
	OFF	
DSR	The current status of DSR(Data Set Ready) pin of serial port	
	can be displayed as follows:	
	ON Status	
	• OFF	
RI	The current status of RI(Ring Indicator) pin of serial port can	
	be displayed as follows:	

Interface Element	Description
	ON Status
	• OFF
DCD	The current status of DCD(Data Carrier Detect) pin of serial
	port can be displayed as follows:
	ON Status
	OFF

6.3 Network Connection state

Function Description

On the "Network Connection Status" page, you can view the working mode and network session connection status of each serial port of the device.

Operation Path

Open in order: "COM Status > Network Connection Status".

Interface Description

The network connection status interface is as follows:

Network Connection Status		
Refresh		
Serial port	Operation mode	Session1
1	RealCom Mode	Listening
2	RealCom Mode	Listening
3	RealCom Mode	Listening
4	RealCom Mode	Listening
5	RealCom Mode	Listening
6	RealCom Mode	Listening
7	RealCom Mode	Listening
8	RealCom Mode	Listening
9	RealCom Mode	Listening
10	RealCom Mode	Listening
11	RealCom Mode	Listening
12	RealCom Mode	Listening
13	RealCom Mode	Listening
14	RealCom Mode	Listening
15	RealCom Mode	Listening
16	RealCom Mode	Listening

The main elements configuration descriptions of the network connection status interface:

Interface Element	Description
Serial port	Display corresponding device serial port.
Operation mode	The operation mode of current serial port are as follows:
	RealCom Mode
	TCP Server Mode
	TCP Client Mode
	UDP Server Mode
	UDP Client Mode
	UDP Rang Mode
	UDP Multicast Mode
	Disable Mode
Session1	The current connection state of network session 1 of the
	serial port can be displayed as follows:
	Connected
	Connecting
	Listening
	• (None): the session is not enabled or UDP is not
	connected

Interface Element	Description		
Session2	The current connection state of network session 2 of the		
	serial port can be displayed as follows:		
	Connected		
	Connecting		
	Listening		
	(None): the session is not enabled or UDP is not		
	connected		
Session3	The current connection state of network session 3 of the		
	serial port can be displayed as follows:		
	Connected		
	Connecting		
	Listening		
	(None): the session is not enabled or UDP is not		
	connected		
Session4	The current connection state of network session 4 of the		
	serial port can be displayed as follows:		
	Connected		
	Connecting		
	Listening		
	(None): the session is not enabled or UDP is not		
	connected		

6.4 Serial Port Error Count

Function Description

On the "Serial Port Error Count" page, user can check the error data count of each serial port of the device.

Operation Path

Open in order: "COM Status > Serial Port Error Count".

Interface Description

Serial Port Error Count interface as follows:

Serial Port Error Count				
Auto refresh				
Port	ErrCnt			
FUIL	Frame	Parity	Overrun	Break
1	0	0	0	0
2	0	0	0	0
3	0	0	0	0
4	0	0	0	0
5	0	0	0	0
6	0	0	0	0
7	0	0	0	0
8	0	0	0	0
9	0	0	0	0
10	0	0	0	0
11	0	0	0	0
12	0	0	0	0
13	0	0	0	0
14	0	0	0	0
15	0	0	0	0
16	0	0	0	0

The main element configuration description of serial port error count:

Interface Element	Description	
Port	Display corresponding device serial port.	
Frame	The number of data frames with wrong stop bits, the received	
	data characters have no valid stop bits.	
Parity	The number of data frames with wrong check mode, and the	
	received data characters do not match the configured check	
	bits.	
Overrun	The number of overrun data frames, and the received data	
	characters exceeded the processing speed of the device and	
	caused the buffer overflow.	
Break	The number of interrupted data frames, and the time that the	
	received data characters remain low level exceeds the	
	transmission time of one complete data frame (the total time	
	of transmission start bit, data bit, check bit and stop bit).	



About This Chapter

Content	Link
This Chapter	7.1 SNMP Agent Settings

SNMP (Simple Network Management Protocol)is a network management standard protocol widely used in TCP/IP networks. SNMP provides a way to manage devices by running network management software on a central computer (or network management workstation).

SNMP System consists of NMS (Network Management System), Agent Process, Management Object and MIB (Management Information Base) four parts. Agent: Agent is an agent process in the managed device, which is used to maintain the information data of the managed device and respond to the request from the NMS, and report the administration data to the NMS that sending the request.

7.1 SNMP Agent Settings

Function Description

In the "SNMP Agent Settings" page, the SNMP function can be enabled and disabled, and other related parameters such as SNMP community name, version and user information can be configured.

Operation Path

Open in order: "SNMP > SNMP Agent Settings".

Interface Description

SNMP agent settings interface as follows:

SNMP Agent Settings	
SNMP	🔵 Enable 💿 Disable
Read community string	
Write community string	
Contact name	
Location	
SNMP agent version	✓ v1 ✓ v2 ✓ v3
Read only user name	
Read only authentication mode	Disable •
Read only password	
Read only privacy mode	Disable •
Read only privacy	
Read/write user name	
Read/write authentication mode	Disable •
Read/write password	
Read/write privacy mode	Disable •
Read/write privacy	
Submit Refresh	

Main elements configuration description of SNMP agent settings interface:

Interface Element	Description
SNMP	The radio box of enable/disable SNMP function, the options
	are as follows:
	• Enable
	Disable
Read community	The text box of readable community name, supporting
string	0-32bit character string input. The readable community
	name is used for authentication of Get operation between
	Agent and NMS.

Interface Element	Description
Write community	The text box of writable community name, supporting
string	0-32bit character string input. The writable community name
	is used to complete Set operation authentication between
	Agent and NMS.
Contact name	The text box of SNMP contact information, supporting
	0-32bit character string input.
Location	The text box of position information, supporting 0-32bit
	character string input.
SNMP agent version	The check box of the SNMP agent version, which supports
	optional v1, v2 and v3 versions. Compared with v1/v2,
	version v3 mainly adds authentication and encryption.
Read only user	The text box of read-only user name, supporting 0-32bit
name	character string input.
Read only	The drop-down list of read-only user authentication mode,
authentication mode	the options are as follows:
	Disable
	MD5: message digest algorithm 5;
Dead	SHA: Secure Hash Standard. The start have of model and and and and a start have been been been been been been been be
Read only	The text box of read-only user authentication key,
password	supporting 0-32bit character string input.
Read only privacy	The drop-down list of read-only user data encryption mode,
mode	the options are as follows:
	 Disable DES_CBC: The system encrypts the data by using the
	cipher group link code of the data encryption standard.
Read only privacy	Read-only user data encryption key text box, supporting
	0-32bit character string input.
Read/Write user	The text box of read/write user name, supporting 0-32bit
name	character string input.
Read/Write	The drop-down list of read/write user authentication mode,
authentication mode	the options are as follows:
	Disable
	MD5 (message digest algorithm 5);
	SHA: Secure Hash Standard.
Read/Write	The text box of read/write user authentication key,
password	supporting 0-32bit character string input.
Read/Write privacy	The drop-down list of read/write user data encryption mode,

Interface Element	Description
mode	the options are as follows:
	Disable
	• DES_CBC: The system encrypts the data by using the
	cipher group link code of the data encryption standard.
Read/Write privacy	The text box of read/write user data encryption key,
	supporting 0-32bit character string input.



About this chapter

Content	Link
This Chapter	8.1 Mail Alarm Configuration
	8.2 SNMP Trap Alarm Configuration
	8.3 System Alert Settings

8.1 Mail Alarm Configuration

Function Description

On the "mail Alarm configuration" page, user can configure the sender, recipient, mailbox server and other parameters. The system can inform the hot start, cold start, login failure, static IP modification and password modification of the device by email.

Operation Path

Open in order: "Alarm Configuration > Mail Alarm Settings".

Interface Description

Mail Alarm Settings configuration interface is as follows:

E-mail Alert	
Mail server (SMTP)	
Port numbers	
Auth type	Plaintext •
My server requires authentication	
User name	
Password	
From e-mail address	
To e-mail address 1	
To e-mail address 2	
To e-mail address 3	
To e-mail address 4	
Submit Refresh	

Main element configuration instructions in E-mail alert interface:

Interface Element	Description
Mail server (SMTP)	Mailbox server address using SMTP simple mail transfer
	protocol provided by mailbox service provider, and mailbox
	server address used by sender when sending mail.
Port numbers	Port number of mailbox server.
Auth type	The drop-down list of authentication method, the options are
	as follows:
	Plaintext: no encryption;
	SSL: encryption protocol of Secure Sockets Layer;
	TLS: encryption protocol of Transport Layer Security.
My server requires	The check box of mailbox server authentication. Check the
authentication	configuration according to the authentication requirements
	of mailbox server.
User name	The user name of the sender's mailbox server.
Password	Login password or authorization code of sender's mailbox
	server.
From e-mail	The email address from which the sender sends a warning
address	message.
To e-mail address 1	The input text box of Address 1, which is used to fill in the
	email address of receiving alarm mails.

Interface Element	Description
To e-mail address 2	The input text box of Address 2, which is used to fill in the
	email address of receiving alarm mails.
To e-mail address 3	The input text box of Address 3, which is used to fill in the
	email address of receiving alarm mails.
To e-mail address 4	The input text box of Address 4, which is used to fill in the
	email address of receiving alarm mails.

8.2 SNMP Trap Alarm Configuration

Function Description

In the SNMP Trap Alarm page, you can configure the IP address or domain name of the server that receives SNMP Trap information.

Operation Path

Open in order: "Advanced Config > SNMP Trap Alarm Configuration".

Interface Description

The SNMP Trap Alarm Configuration interface as follows:

SNMP Trap	
SNMP trap server IP or domain name	
Trap version Trap community	● v1 ○ v2c
Submit Refresh	

The main elements configuration description of SNMP Trap alarm interface:

Interface Element	Description
SNMP trap server IP	The text box of IP address or domain name of SNMP Trap
or domain name	server. The server is used to receive SNMP Trap
	information sent by devices.
Trap version	The radio box of SNMP Trap version, which supports
	optional v1 and v2c versions.

Interface Element	Description
Trap community	The text box of SNMP Trap community name, which
	specifies SNMP community name.

8.3 System Alert Settings

Function Description

In the "System Alert Settings" page, the alarm type of system events can be configured.

Operation Path

Open in order: "Alarm Configuration >System Alarm Settings".

Interface Description

System Alert Settings interface is as follows:
Event Settings	
System event	
Event	System event alarm
Power 1 down	🗌 trap 🗌 mail 🗌 syslog
Power 2 down	🗌 trap 🔲 mail 🔲 syslog
Cold start	🔲 trap 🔲 mail 🔲 syslog
Warm start	🔲 trap 🔲 mail 🔲 syslog
Ethernet 1 link down	🔲 trap 🔲 mail 🔲 syslog
Ethernet 2 link down	🗌 trap 🔲 mail 🔲 syslog
Console(web/text) login auth fail	🗌 trap 🔲 mail 🔲 syslog
IP changed	🗌 mail 🔲 syslog
Password changed	🗌 mail 🔲 syslog
Time synchronization	syslog
Ntp connection failure	syslog
E-mail sending failure	syslog
Firmware upgrade	syslog
Configuration changed	syslog
Configuration import	syslog
Configuration export	syslog
Network connection of serial port mode	syslog
Network disconnection of serial port mode	syslog
Submit Refresh	

Main elements configuration description of system alarm interface:

Interface Element	Description			
System event	System event configuration bar			
Event	System event alert types, shown as follows:			
	• Power supply 1: When dual power supplies are input,			
	device will send alarm if power1 is off.			
	• Power supply 2: When dual power supplies are input,			
	device will send alarm if power2 is off.			
	• Cold start: device will send alarm after it is powered off			
	and restarted.			
	• Warm start: In the case of uninterrupted power supply,			
	the device will send alarm after restarting the device via			

Interface Element	Description			
	the Web or CLI configuration.			
	Network card1: device will send alarm when lan1 loses			
	connection.			
	Network card2: device will send alarm when lan2 loses			
	connection.			
	Login Failed, device will send alarm when web login password authentication fails			
	 Modify Static IP: device will send alarm when "Network 			
	Configuration" is modified.			
	 Modify Password: device will send alarm when "User 			
	Configuration" is modified.			
	• Timing: device will send alarm when "Time Setting" is			
	modified.			
	NTP Connection Failed: device will send alarm when			
	NTP sever connection fails.			
	E-mail Sending Failed: device will send alarm when mail			
	sending fails due to network or other problems.			
	Firmware Upgrade: device will send alarm when the			
	firmware is upgraded.			
	 Modify Configuration: device will send alarm when part of unchanged and figuration is an additional 			
	webpage configuration is modified.			
	Import Configuration, device will send alarm when configuration file is imported			
	Export Configuration: device will send alarm when			
	configuration file is exported			
	 Serial port mode network connection: when the TCP/IP 			
	connection in serial port mode is established, the device			
	will give an alarm.			
	Serial port mode network disconnection: when the			
	TCP/IP connection in serial port mode is disconnected,			
	the device will give an alarm.			
System event	System alert mode check box, the options are as follows:			
alarm	Trap: after checked, device will send SNMP Trap			
	message for alarm according to "SNMP Trap Alarm			
	Configuration" information when the corresponding			
	system event sends an alarm.			
	Mail: after checked, device will send mail for alarm			
	according to "Mail Alarm Configuration" information when			
	the corresponding system event sends an alarm.			
	Sys log: atter checked, device will record alarm message in "Output and a ray information of the second s			
	In "System Log" Information when the corresponding			

Interface Element	Description
	system event sends an alarm; device will send log
	message for alarm to remote syslog if it is enabled.



About this chapter

Content	Link
This Chapter	9.1 Routing Table
	9.2 System Network Status
	9.3 System Log

9.1 Routing Table

Function Description

In "Routing" page, you can see the current route information.

Operation Path

Open in order: "System Status > Routing".

Interface Description

Route Table Interface Screenshot:

Routing						
Current Routing						
Auto refresh						
Iface	Destination	Gateway/HA	Netmask	Metric	Flag	Use
eth0.1	192.168.1.0	0.0.0.0	255.255.255.0	0	U	0
eth0.2	192.168.8.0	0.0.0.0	255.255.255.0	0	U	0

Interface Element	Description			
lface	Display the interface name of physical network.			
Destination	Display the IP address of destination host or the network			
	address of destination routing.			
Gateway/HA	Display gateway IP address or next hop router IP address of.			
Netmask	Display destination network subnet mask.			
Metric	Display the router hops from source terminal to destination			
	terminal.			
Flag	Display routing status, valid status is:			
	• U: UP			
	• D: DOWN			
	G: Route to gateway			
	H: Route to host computer			
	• T: Routing settings			
	R: RIP is dynamic			
Use	The quantity of data packet which is sent correctly via the			
	router.			

The main elements configuration description of routing interface:

9.2 System Network Status

Function Description

On the page of "System Network Status", user can check TCP connection information of the device.

Operation Path

Open in order: "System Status > System Network Status".

Interface Description

The system network status interface is as follows:

Network Connections					
	-				
Auto refresh					
Protocol	Recv-Q	Send-Q	Local Address	Foreign Address	State
TCP	0	0	0.0.0.0:33010	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34002	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.33011	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34003	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33012	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34004	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33013	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34005	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33014	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34006	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:22	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33015	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34007	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:23	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33016	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34008	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34009	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34010	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34011	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:443	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34012	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34013	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34014	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34015	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34016	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.33001	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.33002	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33003	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.33004	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33005	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.33006	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33007	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33008	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.80	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.34001	0.0.0.0:*	LISTEN
TCP	0	0	0.0.0.0:33009	0.0.0.0:*	LISTEN
TCP	0	0	192.168.1.254:80	192.168.1.10:46372	ESTABLISHED
TCP	0	0	192 168 1 254 80	192 168 1 10 46373	ESTABLISHED

The main element configuration description of system network status interface:

Interface Element	Description		
Protocol	Network protocol type.		
Recv-Q	Number of network receiving queues.		
Send-Q	Number of network sending queues.		
Local Address	Device IP address and network port number.		
Foreign Address	IP address and network port number of remote host.		
State	The status of the network socket is as follows:		
	LISTEN: listening state.		
	SYN_SENT: sending connection request.		
	SYN_RECV: the server should send an ACK to		
	acknowledge the client's SYN and send a SYN of its		
	own to the client.		
	• ESTABLISHEN: represents an open connection, in		
	which two parties can or have data interaction.		
	FIN_WAIT1: sending FIN actively to request to close		

Interface Element	Des	scription
		connection state.
	•	CLOSE_WAIT: when the passive close terminal
		receives FIN, it will send ACK to answer FIN request
		and enter CLOSE_WAIT state.
	•	FIN_WAIT2: when the active close terminal receives
		ACK, it will enter FIN_WAIT2status.
	•	LAST_ACK: After some time the passive close
		terminal receives end-of-file character, it will call
		CLOSE to close connection. Thus it's TCP also sends
		a FIN and waits the opposite ACK. It enters
		LAST-ACK status.
	٠	TIME_WAIT: when the active close terminal receives
		FIN, it will send ACK and enter CLOSE_WAIT state.
	•	CLOSING: wait the remote terminal to confirm the
		connection interruption.
	•	CLOSED: when the passive close terminal receives
		ACK package, it will enter CLOSED status.
	•	UNKNOWN: unknown Socket status.

9.3 System Log

Function Description

On the "System log" page, you can view the log information of the device and upload the log information to the syslog server. During the operation of the device, the system will record all kinds of situations in operation, thus forming log information. The log information is mainly used to check the running status of device, analyze the status of network and locate the causes of problems, and provide basis for system diagnosis and maintenance. The generated log information can be saved on the device, and the log information can be output to the log server by using syslog protocol.

Operation Path

Open in order: "System Management > System Log".

Interface Description

The system log interface is as follows:

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System Log	
Model	🔘 Enable 💿 Disable
Message type	● UDP ○ TCP
Ip	192.168.1.2
Port	514
Syslog severity	LOG_EMERG T
Submit	Refresh Download log
Log information	
Log mormation Sep 7 16:00:00 S, Sep 7 16:00:00 S,	erialServer kernel: NET: Registered protocol family 29 erialServer kernel: can: traw protocol (rev 20090105) erialServer kernel: can: broadcast manager protocol (rev 20090105 t) erialServer kernel: 2021 q. 802.1 Q VLAN Support v1.8 erialServer kernel: Registering the dns_resolver key type erialServer kernel: ThumbEE CPU extension supported. erialServer kernel: Toying to load am335x-pm-firmware.bin (60 secs timeout) erialServer kernel: Copied the M3 firmware to UMEM erialServer kernel: Copied the M3 firmware to UMEM erialServer kernel: Copiesting OPP1 for 0mV Orig nvalue:0x99d6c3 New nvalue:0x99d6c3 erialServer kernel: Compensating OPP1 for 0mV Orig nvalue:0x99d6c3 New nvalue:0x99d6c3 erialServer kernel: compensating OPP1 for 0mV Orig nvalue:0x99d6c3 New nvalue:0x99d6c3 erialServer kernel: smartreflex: grobe of smartreflex anid 3x_sr_probe: cannot determine opp erialServer kernel: smartreflex: grobe of smartreflex failed with error -22 erialServer kernel: smartreflex: grobe of smartreflex failed with error -22 erialServer kernel: clock: disabling unused clocks to save power erialServer kernel: clock: disabling unused clocks to save power erialServer kernel: clock: disabling unused clocks to save power erialServer kernel: in the torod205 1-0032: read error erialServer kernel: rt-sd2405 1-0032: ncbusys: unable to read the hardware clock erialServer kernel: rt-sd2405 1-0032; hcbusys unable to read the hardware clock erialServer kernel: rt-sd2405 1-0032; hcbusys unable to read the hardware clock erialServer kernel: rt-sd2405 1-00
Sep 7 16:00:00 Sep 7 16:00 Sep 7 16:00:00 Sep 7 16:	erialServer kernel: device ethO entered promiscuous mode erialServer kernel: net ethO: promiscuity ignored!
Sep 7 16:00:00 Sep 7 16:00:01 Sep 7 16:00:00 Sep 7 16:00:00:00 Sep 7 16:00:00:00:00:00 Sep 7 16:00:00:00:00 Sep 7 16:00:00:00:	erialServer kernel: rtc-sd2405 1-0032; read error
Sep 7 16:00:01 Sep 7 16:00:01 Sep 7 16:00:02 Sep 7 16:00:00 Sep 7	erialServer serial_server_v2[1295]: [1631030402.716712][PID:1295, FUNC:main, Line:48]: [port:2][INFO][slot:0, port:2#012] erialServer serial_server_v2[1295]: [1631030402.716712][PID:1295, FUNC:main, Line:48]: [port:2][INFO][slot:0, port:2#012] erialServer serial_server_v2[1295]: [1631030402.719254][PID:1295, FUNC:serial_data_log_init, Line:92]: [port:2][INFO]

The main elements	configuration	description of	system	log interface:
	<u> </u>			•

Interface Element	Description
Mode	System log server configuration type, which can be checked as follows:
	• Enable: when enabled, the system log will be saved to
	the remote system log server.
	Disable: Disable the syslog server function.
Message Type	System log information transmission protocol, which can be
	selected as follows:
	• TCP: system log information is sent to the log server by
	TCP protocol. TCP (transmission control protocol),
	connection-oriented and reliable transmission-layer
	communication protocol;
	• UDP: the system log information is sent to the log server
	by UDP protocol. UDP (user datagram protocol),
	connectionless-oriented transmission-layer
	communication protocol.
IP	IP address of the syslog server.
Port	The port number of syslog server, and the default port of
	syslog protocol is 514.

Interface Element	Description
Syslog severity	The level of system log can be selected as follows:
	LOG_EMERG: extremely urgent error;
	LOG_ALERT: an error that needs to be corrected
	immediately;
	LOG_CRIT: a more serious error;
	LOG_ERR: An error occurred;
	LOG_WARNING: warning, there may be some error;
	 LOG_NOTICE: information to be noticed;
	 LOG_INFO: general prompt information;
	LOG_DEBUG: debug information.
Download log	Click the "Download Log" button to export the current log file
	"messages" locally.

Configuration Instance

"Visual Sys log Server" is a free open source software for receiving and viewing syslog messages. At present, the host with "Visual Sys log Server" installed is used as the system log server, and the IP address of the host is 192.168.1.101. The device transmits log information to the host server through TCP protocol. The configuration steps are as follows:

- Step 1 Log in to the device WEB interface.
- **Step 2** On the "System log" page, configure relevant parameters, as shown in the following figure:

System Log	
Model	Enable Obisable
Message type	UDP TCP
lp	192.168.1.10
Port	514
Syslog severity	LOG_EMERG •
Submit	Refresh Download log

- 1 Check "Enable" in the "Model" checkbox;
- 2 Check "TCP" protocol in "Message Type" checkbox;
- 3 In the IP text box, enter the IP address "192.168.1.101" of the server.

- 4 In the "Port" text box, enter the port number of the server, and the default port of syslog protocol is 514;
- 5 In the "Log Level" drop-down list, select "LOG_INFO";
- 6 Click "Apply" button.
- **Step 3** Run "Visual Sys log Server" on the host to complete the configuration of relevant parameters, as shown below.

📰 Visual Sysl	log Server 1	.6.3								_	
Setup Display	Font Pr	rocessing High	klighting -	Goto nev	More	View prev	View next	View file	J Clear	? About	Terminate
Viev	w file syslog				\sim						
Message filte	ering 🧮	All messa	ges match								
Displaying 0 me	ssages										
Time	IP	Host	Facility	Priority	Tag	Message					
UDP 192.168.1.	.101:514	TCP :	192.168.1.1	01:514 [1]							

1 Click the "Setup" button, as shown in the above figure;

Setup			×
Main and a d			~
Main Files E-mail			
UDP syslog server			
Enable UDP listener			
UDP listener interface and port	0.0.0.0 ~	514	
TCP syslog server			
Enable TCP listener			
TCP listener interface and port	192.168.1.101 ~	514	
Launch Automatic start with windows Highlighting 3D fill Working	file "raw" for diagnostic purposes		
Receive messages encoded in U	TF8		
🖌 🗸 C	ж 🗶 с	Cancel	

- 2 On the "Setup" page, in the Main configuration area, check "Enable TCP Listener", as shown in the above figure;
- 3 Select the IP address "192.168.1.101" and port number "514" of the server from the "TCP listener interface and port" drop-down list;
- 4 Click "OK" button.
- **Step 4** Check the log information in the "Visual Sys log Server" configuration interface, as shown in the following figure.

🔳 Visual Syslog S	erver 1.6.3									-	×
Setup Font	t Processing	J Highlighting	Goto new	More	View prev View	Next View file	of Clear	(?) About			
Display											
View file	syslog			~							
Message filtering	i Ali	messages match									
Displaying 4 message	s	1	1	1	1	1					
Time	IP	Host	Facility	Priority	Tag	Message					
Jan 104:52:47	192.168.1.253	SC10E32O	daemon	warning	fcgi[977]	[17567.333414][FU	JNC:cgi_network_	get, Line:8	19]: read : /etc/config/network.	conf	
Jan 104:53:10	192.168.1.253	SC10E320	daemon	warning	fcgi[977]	[17590.163551][FU	JNC:cgi_network_	get, Line:8:	19]: read : /etc/config/network.	conf	
Jan 104:58:57	192.168.1.253	SC10E32O	daemon	warning	fcgi[977]	[17937.130793][FU	JNC:cgi_network_	get, Line:8	19]: read : /etc/config/network.	conf	
Jan 105:01:01	192.168.1.253	SC10E320	daemon	warning	fcgi[977]	[18061.666033][FU	JNC:cgi_network_	get, Line:8:	19]: read : /etc/config/network.	conf	
UDP: server disable	d	TCP 192.168.1	.101:514 [1]								

Step 5 End.

10 System Management

About this chapter

Content	Link
This Chapter	10.1 Device Information Configuration
	10.2 Time Settings
	10.3 Remote Management
	10.4 User Configuration
	10.5 IP Address Filtering
	10.6 MAC Filtering
	10.7 Static Routing Configuration
	10.8 Free ARP
	10.9 Diagnostic Test
	10.10 System Maintenance

10.1 Device Information Configuration

Function Description

In the "Device Information Configuration" page, you can configure the device name, device description, and maintenance contact information.

Operation Path

Open in order: "System Management > Device Information Settings".

Interface Description

The screenshot of device information configuration interface:

Device Information			
Device model	serial server		
Device name	Device Server		
Description	serial server device		
Serial no.	YBJ0526000011		
Contact			
Submit	Refresh		

The main elements configuration description of device information interface:

Interface Element	Description
Device model	Device model information, the input box is grayed and cannot
	be entered by default.
Device name	Enter the device name in the "Name" text box. To identify
	each device in the network, give the device a different name.
Description	Enter the device description in the "Description" text box.
Serial no.	Device serial information, the input box is grayed and cannot
	be entered by default.
Contact	Enter the contact information of the equipment maintenance
	personnel in the "Contact information" text box.

10.2 Time Settings

The full name of NTP protocol is Network Time Protocol. Its destination is to transmit uniform and standard time in international Internet. Specific implementation scheme is appointing several clock source websites in the network to provide user with timing service, and these websites should be able to mutually compare to improve the

accuracy. It can provide millisecond time correction, and is confirmed by the encrypted way to prevent malicious protocol attacks.

Function Description

On the "Time Settings" page, user can configure the device time and NTP server information.

Operation Path

Open in order: "System manage > Time setting".

Interface Description

Time setting interface as follows:

Time Setting	
Time zone	(GMT+08:00)Beijing, Chongqing, Hong Kong, Urumqi
Local time	2021 / 09 / 08 00 : 16 : 12 Changed
Time server	ntp.aliyun.com
Submit	Refresh

The main elements configuration description of time settings interface:

Interface Element	Description
Time Zone	Time standard of different global regions.
Local Time	The device's own time. Click the "Change" button to manually
	modify the device time or synchronize it to the current
	computer time.
Time Server	IP address or domain name of NTP server. The device will
	automatically synchronize NTP server time.

10.3 Remote Management

HTTPS (full name: Hypertext Transfer Protocol over Secure Socket Layer) is an HTTP channel targeted for security, which in short is a Secure version of HTTP. HTTPS provides data encryption services to prevent the attacker to intercept the transmitted

message between the Web browser and web server, obtain some sensitive information, such as credit card numbers, passwords, etc.

The full English name of SSH is Secure Shell. SSH is a security protocol based on application layer and transmission layer. Telnet is transmitted in plaintext, while SSH is transmitted in ciphertext, which is more secure. SSH is a reliable protocol which provides security for remote login sessions and other network services. Using SSH protocol can effectively prevent information leakage in the process of remote management, and can also prevent DNS and IP spoofing. In addition, the transmitted data is compressed so that the transmission speed can be increased.

Function Description

On the "Remote Administration" page, access methods such as TELNET, HTTP, HTTPS and SSHD can be restricted.

Operation Path

Open in order: "System Management > Remote Management".

Interface Description

The Remote management interface is as follows:

Remote Administration			
Telnet service	Enable Disable		
HTTP	Enable Disable		
HTTPS	🖲 Enable 🔵 Disable		
SSHD service	Enable Disable		
Submit	Refresh		

The main elements configuration description of Remote management interface:

Interface Element	Description
TELNET Service	TELNET service function status, the options are as follows:
	• Enable;
	Disable.
	Note:
	When enabled, the TELNET client can access the CLI interface of
	the device.

Interface Element	Description
HTTP	Device HTTP protocol function status, options are as follows:
	• Enable;
	• Disable.
	Note:
	When enabled, when using HTTP to access the WEB interface, the format is HTTP://192.168.1.254, and the address is the IP address of the corresponding device
μττρς	Device HTTPS protocol function status options are as
	follows:
	Enable;
	• Disable.
	Note:
	When enabled, when using HTTPS to access the WEB interface, the format is HTTPS://192.168.1.254, and the address is the IP address of the corresponding device.
SSHD service	SSH service function status, the options are as follows:
	Enable;
	• Disable.
	Note:
	When enabled, the SSH client can access the CLI interface of the device.

10.4 User Configuration

Function Description

In the "user configuration" page, users can add and delete users freely. Users need to access the device by login with user name and password. The initial user name and password are both: admin.

Operation Path

Open in order: "System Management > User Configuration".

Interface Description

The User Configuration interface is as follows:

User Management			
Add Delete Refresh			
Name Name	User rights	Operate	
admin	Administrator	Edit	

The main elements configuration description of user configuration interface:

Interface Element	Description	
Name	Identification of the visitor.	
	Note:	
	User names and passwords can support up to 32 characters.	
User Rights	The user's access rights are shown as follows:	
	Administrator: has administrator authority and can	
	configure parameters of device;	
	General user: has viewing authority, and can view	
	device configuration parameters and network diagnosis	
	operations.	
Operate	Click Edit to modify the password and user rights of the	
	current user.	

10.5 IP Address Filtering

Function Description

Users can limit the ongoing access or connected host IP address and subnet mask via setting access rules on the "IP Filter" page.

Operation Path

Open in order: "System Management> IP Address Filtering".

Interface Description

IP filter interface shown as follows:

IP Address Filtering				
IP Addres	ss Filtering n mode	◯ Enable ● Di Whitelist	sable •	
Number	Status	IP address	Subne	t mask
1	Disable	T		
2	Disable	7		
3	Disable	7		
4	Disable	7		
5	Disable	7		
6	Disable	7		
7	Disable	T		
8	Disable	T		
9	Disable	7		
10	Disable	7		
11	Disable	T		
12	Disable	7		
13	Disable	T		
14	Disable	T		
15	Disable	7		
16	Disable	7		
Submit	Re	esh		

Main element configuration instructions in IP Filtering interface:

Interface Element	Description
IP Address	Enable or disable IP filtering rules.
Filtering	Enable
	Disable
Operation Mode	Set filtering rules for IP addresses.
	• White list: the IP address set in the filtering rule is
	allowed to access the device.
	• Blacklist: IP addresses set in filtering rules are prohibited
	from accessing devices.
	Notice:
	• When the white list is enabled, IP addresses outside the white
	list will not be able to access the device.
	• If the IP address in the white list cannot access the device,
	please clean the browser cache and access it again.

Interface Element	Description		
	• When the blacklist is enabled, the IP addresses covered by the		
	blacklist will not be able to access the device.		
Number	Displays the IP address filtering rule number.		
Status	Enable or disable Filtering rules.		
	Enable		
	Disable		
IP Address	Set the IP address in dotted decimal format in the filter rule,		
	such as "192.168.1.61".		
Subnet mask	Set the subnet mask in dotted decimal format in the filter rule,		
	such as "255.255.255.0".		

10.6 MAC Filtering

Function Description

On the "MAC Filter" page, user can restrict the host MAC address to access or connect by setting access rules.

Operation Path

Open in order: "System Management > MAC Address Filtering".

Interface Description

MAC filter interface shown as follows:

MAC Address Filtering				
MAC Address Filtering Operation mode Whitelist •				
Number	Status		MAC address	
1	Disable •			
2	Disable •			
3	Disable •			
4	Disable •			
5	Disable •			
6	Disable •			
7	Disable •			
8	Disable •			
9	Disable •			
10	Disable •			
11	Disable •			
12	Disable •			
13	Disable •			
14	Disable •			
15	Disable •			
16	Disable •			
Submit Refresh				

The main elements configuration description of MAC Filter interface:

Interface Element	Description
MAC Address	Enables or disables MAC address filtering rules.
Filtering	Enable
	Disable
Operation Mode	Set filtering rules for MAC addresses.
	• White list: the MAC address set in the filtering rule is
	allowed to access the device.
	Blacklist: MAC addresses set in filtering rules are
	prohibited from accessing devices.
	Notice:
	• When the white list is enabled, MAC addresses outside the
	white list will not be able to access the device.
	• When the blacklist is enabled, the MAC addresses covered by
	the blacklist will not be able to access the device.

Interface Element	Description	
Number	Displays the MAC address filtering rule number.	
Status	Enable or disable Filtering rules.	
	Enable	
	Disable	
MAC Address	Set the hexadecimal format MAC address in the filter rule,	
	such as "00-22-6F-03-BD-52".	

10.7 Static Routing Configuration

Function Description

In "Static Routing Configuration" page, you can configure how to connect device with external network. In the dual IP mode, the data egress interface can be specified via static routing configuration when device is communicating across network segment. Device supports up to 32 routing entries, every entry must provide gateway, destination address, subnet mask, egress interface and other information.

Operation Path

Open in order: "System Management > Static Routing Configuration".

Interface Description

The static routing configuration interface as follows:

Route T	able				
No	Gateway	Destination	Netmask	Metric	Iface
1				1	lan1 ▼
2				1	lan1 ▼
3				1	lan1 ▼
4				1	lan1 ▼
5				1	lan1 ▼
6				1	lan1 ▼
7				1	lan1 ▼
8				1	lan1 ▼
9				1	lan1 ▼
10				1	lan1 ▼
11				1	lan1 ▼
12				1	lan1 ▼
13				1	lan1 ▼
14				1	lan1 ▼
15				1	lan1 ▼
16				1	lan1 ▼
17				1	lan1 ▼
18				1	lan1 ▼
19				1	lan1 ▼
20				1	lan1 ▼
21				1	lan1 ▼
22				1	lan1 ▼
23				1	lan1 ▼
24				1	lan1 ▼
25				1	lan1 ▼
26				1	lan1 ▼
27				1	lan1 ▼
28				1	lan1 ▼
29				1	lan1 🔻

The main elements configuration description of static routing configuration interface:

Interface Element	Description
No	The entry number of static routing table.
Gateway	Gateway IP address or IP address of next hop router.
Destination	The IP address of destination host or the network address of
	destination routing.
Netmask	Subnet mask of destination network.
Metric	The number of routers from source terminal to destination
	terminal is hop. Device will prioritize the routing of data
	packets if more than one router is available to reach a given
	destination.
lface	Network data egress, options are as follows:
	• lan1
	• lan2

Configuration Instance

Configure the static route of the serial server to communicate with PC A, PC B and PC C. Assume that the serial server LAN1 is connected with router 1 and communicates with PC A; Serial server LAN2 is connected with router 2 and communicates with PC B/PC C through router 3, as shown in the following figure.



Note:

The device picture mentioned in above figure is only an example, and the actual appearance of the device is subject to the device obtained.

The device communicates with PC A, the network parameters are as follows:

- IP address of network port 1 of serial server (LAN 1): 10.10.10.10
- Router1 IP address (LAN 1) : 10.10.10.100
- PC A IP address: 192.168.100.100

The device communicates with PC B/C, and the network parameters are as follows:

- IP address of network port 2 of serial server (LAN 2): 20.20.20.20
- Router2 IP address (LAN 2) : 20.20.20.200
- PC B IP address 192.168.200.200
- PC C IP address 192.168.200.200

When the device communicates with PC A, it passes through a router, and the hop count is 1, so a static routing table needs to be added, as shown in item 1 in the

following figure. When the device communicates with PC B or PC C, it passes through two routers with a hop count of 2, so a static routing table needs to be added, as shown in item 2 in the following figure.

Route Table						
No	Gateway	Destination	Netmask	Metric	Iface	
1	10.10.10.100	192.168.100.100	255.255.255.255	1	lan1 ▼	
2	20.20.20.200	192.168.200.0	255.255.255.0	2	lan2 ▼	
3				1	lan1 ▼	
4				1	lan1 ▼	
5				1	lan1 ▼	

10.8 Free ARP

Function Description

In "Free ARP" page, you can enable free ARP function and set parameter of sending period. Free ARP function can avoid the failure of communication due to device MAC address being aged by switch or router.

Operation Path

Open in order: "System Management > Free ARP".

Interface Description

Free ARP interface is as below:

ARP Setting	
Gratuitous ARP Send period	 Enable Disable 30 e.g.(10-1000)s
Submit	Refresh

Main elements configuration descriptions of free ARP interface:

Interface Element	Description				
Gratuitous ARP	Free ARP function status, options as follows:				
	Enable				
	Disable				
Send period	The interval between sending Gratuitous ARP network				

Interface Element	Description
	packets is 10 by default, for example, 10-1000s.

10.9 Diagnostic Test

10.9.1 Ping

Function Description

On the "Ping" page, users can use the Ping command to check whether the network is clear or the network connection speed. Ping utilizes the uniqueness of network machine IP address to send a data packet to the target IP address, and then ask the other side to return a similarly sized packet to determine whether two network machines are connected and communicated, and confirm the time delay.

Operation Path

Open in order: "System Management > Diagnosis > Ping".

Interface Description

The interface of Ping is as follows:

Diagnosis >	Ping	Traceroute	Capture
IP address			
Start			

The main elements configuration description of Ping configuration interface:

Interface Element	Description
IP Address	The IP address of the detected device, that is, the destination
	address. The device can check the network intercommunity
	to other devices via the ping command.

Ping Configuration:

Step 1 Fill in the IP address that needs ping in the IP address text box;

Step 2 Click the "Start" button to check the ping results;

```
        IP address
        192.168.1.10

        Start
        PING 192.168.1.10 (192.168.1.10): 56 data bytes

        64 bytes from 192.168.1.10: seq=0 ttl=64 time=0.631 ms
        64 bytes from 192.168.1.10: seq=1 ttl=64 time=0.488 ms

        64 bytes from 192.168.1.10: seq=2 ttl=64 time=0.438 ms
        64 bytes from 192.168.1.10: seq=2 ttl=64 time=0.433 ms

        --- 192.168.1.10 ping statistics ---
        4 packets transmitted, 4 packets received, 0% packet loss round-trip min/avg/max = 0.350/0.475/0.631 ms
```



10.9.2 Traceroute

Function Description

On the "Traceroute" page, users can test the network conditions between the device and the target host. Traceroute measures how long it takes by sending small packets to the destination device until they return. Each device on a path Traceroute returns three test results. Output result includes each test time (ms), device name (if exists) and the IP address.

Operation Path

Open in order: "System Management > Diagnose Test > Traceroute".

Interface Description

TRACEROUTE interface as follows:

Diagnosis >	Ping	Traceroute	Capture
IP address			
Start			

The main element configuration description of Traceroute interfaces:

Interface Element	Description
IP Address	IP address of the destination device, fill in the IP address of
	the opposite device that needs to be detected.

TRACEROUTE Configuration:

Step 1 Fill in the destination IP address in the "IP address" text box;

Step 2 Click the "Start" to see the results, as the picture below.

Diagnosis >	Ping	Traceroute	Capture	
IP address 19	92.168.1	.10		
Start traceroute to 192. 1 192.168.1.10 (1	168.1.10 92.168.1.	(192.168.1.10) 10) 0.361 ms	, 30 hops ma:	x, 38 byte packets

Note:

The above figure shows the time from the device to IP address 192.168.1.61, which takes 0.633ms after one hop.

Step 3 End.

10.9.3 Packet Capture Diagnosis

Function Description

On the "Packet Capture Diagnosis" page, the user can obtain the data packets sent and received by the Ethernet port of the device for network debugging and data analysis.

Operation Path

Open in order: "System Management > Diagnose Test > Packet Capture Diagnosis".

Interface Description

The Packet Capture Diagnosis interface screenshot is as follows:

Diagnosis	>	Ping	Traceroute	Capture
Start		Stop		

Main elements configuration description of Packet Capture Diagnosis interface:

Interface Element	Description
Start	Click the "Start" button, and the device will start capturing
	network packets.
Stop	Click the "End" button, the device stops capturing network
	packets, and saves the network packets captured during this
	period to the local client in ".pcap" format.
	Note:
	Users can use Wireshark or other third-party software to open the
	captured packets.

10.10System Maintenance

10.10.1 Configure File Management

Function Description

On the "Management File" page, user can download and upload configuration file.

Operation Path

Open in order: "System Management > System Maintenance > Configuration File Management".

Interface Description

Configuration file management interface is as follows:

System Management >	Configuration File	Restore	Software Upgrade
Save IP configuration Select profile			Select file
Import Expo	ort		

The main elements configuration description of configure file management interface:

Interface Element	Description
Save IP	When checked, the device can keep the current IP address
configuration	after importing the configuration file.
Select profile	Select the path to upload configuration file locally, click
	"Select File" to select required configuration file.
	Note: Uploaded configuration files need to be exported by devices of the same model.
Export	Download the configuration file of the current device in the
	format of. tar.
	Note: The downloaded configuration file will be saved in the format of ".tar", which is encrypted, so please do not decompress or modify it.
Import	Upload configuration file.

Note

- After finishing update, the device will automatically open a new page to "System Information", and the uploaded configuration file will be valid after the device is reset.
- After uploading the configuration file, if the static IP in the configuration file and the computer IP are not in the same network segment, the webpage cannot be opened.
- While uploading configuration file, if dynamic IP is used in the configuration file and there is no DHCP server in the network segment, relative IP portion won't be updated.
- Do not click on or configure other WEB pages of the device or restart the device when uploading configuration files or upgrading software. Otherwise, the configuration file upload or software update will fail, or the device system will crash.

10.10.2 Restore Factory Settings

Function Description

On the "Restore Factory Settings" page, user can restore the device to default setting.

Operation Path

Open in order: "System management > System Maintenance > Restore".

Interface Description

Restore Factory Settings interface is as follows:

System Management >		Configuration File	Restore	Software Upgrade	
Save IP configuration)			
Restore					

The main element configuration description of restore factory settings interface:

Interface Element	Description
Save IP	When checked, the device can keep the current IP address
Configuration	after restoring the factory settings.
Restore	Click this button, the device will lose all existing configurations
	and reverts to factory settings.

Note

Restoring factory value settings will cause all configurations to be in the factory state, where the IP address is the static IP address "192.168.1.254", and the user name and password default to "admin".

10.10.3 Upgrade

Function Description

On the Software Upgrade page, you can update and upgrade the device program.

Operation Path

Open in order: "System management > System Maintenance > Software Upgrade".

Interface Description

The software update interface as follows:

System Management	>	Configuration File	Restore	Software Upgrade	
Restore)			
Save IP configuration					
Select file			Se	elect file	
Upgrade					

The main elements configuration description of software update interface:

Interface Element	Description					
Restore	When checked, the device will be restored to the factory					
	settings after upgrading. After unchecking, the configuration					
	parameters will be kept after the device software is upgraded.					
Save IP	After the software upgrade is checked to restore the factory					
Configuration	configuration, the IP configuration can be checked to keep the					
	current IP address and other parameters will be restored to					
	the factory configuration.					
Select File	Select the path of the local upgrade file, and click "Select file"					
	to select the required configuration file.					
Upgrade	Click "upgrade" button to start the program upgrade.					



[•] Do not click on or configure other WEB pages of the device or restart the device or power

off the device when upgrading software. Otherwise, the software update will fail, or the device system will crash.

- Maintain a reliable wired connection when upgrading.
- When the online upgrade is complete, the device will restart automatically.

11 COM Work Mode Configuration Instance

About This Chapter

Content	Link
This Chapter	11.1 RealCom Mode
	11.2 TCP Server Mode
	11.3 TCP Client Mode
	11.4 UDP Server Mode
	11.5 UDP Client Mode
	11.6 UDP Rang Mode
	11.7 UDP Multicast Mode

Note

Interface elements, operation paths and some functions involved in the serial server and test software in the configuration example shall be subject to the actually acquired device and software. Because the software version is not updated or upgraded regularly, the configuration examples are for reference only.

11.1 RealCom Mode

Background Introduction

Assume that the IP address of the serial server is: 192.168.1.250; COM1 is a real serial port, need to establish a connection with the virtual serial port COM2 in the management software VSP Manager.

The serial port information is as follows:

- Baud rate: 115200
- Parity bit: None
- Data bit: 8
- Stop bit: 1

Operating Steps

Step 1 Configure the IP address of the serial server.

- 1 Login in the Web configuration interface, choose "Network Setting".
- 2 In the "Network port 1" area, select "Network port 1 Configuration" as "Manual Setting", and enter the corresponding network address information such as "Network port 1 Address", "Network port 1 Subnet Mask" and "Network port 1 Gateway".
- 3 Other parameters remain the default, click "Submit".

Network Configuration		
LAN mode LAN1	Dual IP 🔻	
LAN1 IP configuration	🔘 DHCP 🖲 Static 🔘 BOOTP	
LAN1 IP address	192.168.1.250	10.0.0.2
LAN1 Subnet Mask	255.255.255.0	255.255.255.0
LAN1 Gateway		10.0.0.1
LAN2		
LAN2 IP configuration	O DHCP Static BOOTP	
LAN2 IP address	192.168.8.254	10.0.0.2
LAN2 Subnet Mask	255.255.255.0	255.255.255.0
LAN2 Gateway		10.0.0.1
DNS settings		
Primary DNS server		
Secondary DNS server		202.96.133.5
Submit Refresh		

Step 2 Configure the serial port parameter information.

- 1 Log in to the Web configuration interface and select "Serial Settings".
- 2 In the serial port 1 entry, click the "Edit" button under the operation, as shown in the following figure.

Communication Parameters										
Refresh										
Serial port	Serial name	Baud rate	Parity	Data bits	Stop bits	Flow control	Interface	FIFO	Operate	
1	com1	115200	None	8	1	None	RS232	Enable	Edit	
2	com2	115200	None	8	1	None	RS232	Enable	Edit	
3	com3	115200	None	8	1	None	RS232	Enable	Edit	
4	com4	115200	None	8	1	None	RS232	Enable	Edit	
5	com5	115200	None	8	1	None	RS232	Enable	Edit	
6	com6	115200	None	8	1	None	RS232	Enable	Edit	
7	com7	115200	None	8	1	None	RS232	Enable	Edit	
8	com8	115200	None	8	1	None	RS232	Enable	Edit	
9	com9	115200	None	8	1	None	RS232	Enable	Edit	
10	com10	115200	None	8	1	None	RS232	Enable	Edit	
11	com11	115200	None	8	1	None	RS232	Enable	Edit	
12	com12	115200	None	8	1	None	RS232	Enable	Edit	
13	com13	115200	None	8	1	None	RS232	Enable	Edit	
14	com14	115200	None	8	1	None	RS232	Enable	Edit	
15	com15	115200	None	8	1	None	RS232	Enable	Edit	
16	com16	115200	None	8	1	None	RS232	Enable	Edit	

3 In the "Edit" window, set "baud rate", "parity bit", "data bit" and "stop bit" respectively, as shown in the following figure.
	X
Serial port	1 •
Serial name	com1
Baud Rate	115200 🔹
Parity	None 🔻
Data Bits	8 🔹
Stop Bits	1
FlowControl	None 🔻
Interface	RS232 •
FIFO	Enable •
Apply to port number	 P1 P2 P3 P4 P5 P6 P7 P8 P9 P10 P11 P12 P13 P14 P15 P16 Select all Submit

4 Other parameters remain the default, click "Submit".

Step 3 Configure the working mode of the serial server.

1 Log in to the WEB configuration interface and select "COM mode > Port1".

Port1 > Operati	on Modes						
Operation mode							
Serial port	Port1						
Operation mode	RealCom Mode	•					
RealCom Mode	RealCom Mode						
Max connection	1	•					
Tcp alive check time	10	E.g(0-65535 s)					
Queue access	🔵 Enable 💿 Disable						
Response timeout	3000	E.g(10-65535 ms)					
Frame break	Drop	v					
Advanced settings							
Apply to all ports							
Submit	fresh						

- 2 Click the "Work Mode" drop-down list box and select "RealCom Mode".
- 3 Click "Max Connection" drop-down list box, select "1".
- 4 Other parameters remain the default, click "Submit".
- Step 4 Run "VSP Manager" software, configure the virtual serial port COM2.
 - 1 Run the virtual serial port management software "VSP Manager", click "add device manually" in the left navigation bar, and select "add device". Enter the IP address and subnet mask of the serial server and click "OK".

Ор	erate View	VSP Mor	nitoring Help								
	Sa										
D Port List View	Device List Vi Refresh Caller Full collapse Search	ew Full e Search t Devret Devr P P P P	Add Port Remove Port Search Devices (I Ping device Remove Device	Jeit Device Index quickly	Add Devic	evice ce Properties : Device Name : IP : SubnetMask : Gateway : MAC : Device version: Serial port nubmer	CA9D981AD251 192.168.1.250 255.255.255.0 single-channel devict ↓ 1 ↓ CK ★ Can	×	Gateway	MAC	2

2 Click "192.168.1.250" and select "Create Serial Port". After creating the virtual serial port COM2, click "OK".

Op	erate View	VSP Monito	ring Help			
	Sa				• Add Port - [192.168.1.250] - [single-channel device] X	
Port	Device List Vi	iew	₽ 🛛	Device List		
List View	Refresh C Full collapse	Full expa Pull expa Search Devi	and	Index Devic 1 CA9D	Number of Ports to Add : 1 (1 ~ 32) Starting COM Port : COM2 (1 ~ 512)	MAC E
	Manua 🖓 🛄	al Devices 12.168.1.250 n Devices	Create seria	I port quickly	Device : CA9D981AD251(192.168.1.250)	
			Add Port Remove All Remove Poi	Ports		
			 Re-active Po Search Devi 	ort ces		
			Search Devi Ping device	ces (IP)		
			Add Device	vice	CK X Cancel	
Dev	ice : 1					

3 Click "Base" in the "COM2 Properties" option box, configure the virtual serial port COM2 parameter information and real COM1 match the same.

<u>3onedata</u>

View VSP Monitoring Help	perate View VSP Monitoring Help	Op
		H
: List View 🕂 🖂 📑 Device List 🍹 COM2 Properties	Device List View	g
Image: Section of the	Refresh Full expand	t List Viev
	Full colleges - Control Devices	È.
Diagos Search Devices Connection Advanced Base	Full collapse Search Devices	
Image: Second Devices Search Devices Search Devices Search Devices Search Devices Search Devices Search Devices Search Devices Search Devices Search Devices Search Devices Search Devices Search Devices Virtual Serial Port Properties : Parity : None DataBits : 8 StopBits : 1 Virtual Serial Port Properties : StopBits : 1 Virtual Serial Port Properties : StopBits : 1	Search Devices	
Virtual Ports : 1	evice : 1 Virtual Ports : 1	Devi

After the completion of the above configuration, between the real serial port COM1 and virtual COM2 connection can be successfully established to send data to each other.

- **Step 5** Run "ComTest" software to test the communication between real serial port COM1 and virtual serial port COM2.
 - 1 Install and run "ComTest" software, and click "Add Window" in the "Start" menu.
 - 2 Add the real serial "COM1" and virtual serial "COM2" two windows, the "COM1" and "COM2" serial port parameter information match.

Begin Operate View	Begin Operate View	
🏴 СОМ1	🍽 СОМ2	
сом: сом1 🗸	СОМ: СОМ2 🗸	^
BaudRate: 115200 🗸	BaudRate: 115200 🗸	
Parity: N 🗸	Parity: N 🗸	
DataBits: 8 🗸 🗸	DataBits: 8 🗸	
StopBits: 1 🗸	StopBits: 1 🗸	
FluidContro None 🗸 🗸	FluidContro None 🗸 🗸	
Open0 DTR RTS	Open0 DTR RTS	∠ Branch displa, Auto empty EmptyC Pause displayP
		0123456789AB
CTS DSR RI DCD	CTS DSR RI DCD [Hex Send Automatic se 100 MS Manual sendS Dount cleared Z

3 Turn on the serial signals of "COM1" and "COM2" respectively, and click the "send manually" button to test and check the data receiving and sending status

	-
Begin Operate View	
ГО СОМ1	
COM: COM1 0123456789AB0123678078000000000000000000000000000000000	
BaudRate: 115200 V	
Parity: N ~	
DataBits: 8	
StopBits: 1 V	
FluidContro None V	
U123456783AB	
CTS DSR RI DCD Hex Send Automatic se 100 MS Manual sendS Count cleared Z	
Receive:156 Send:96	

between the real serial port COM1 and the virtual serial port COM2.

Dente O	ware M			
Begin O	perate vi	ew		
P COM2		_		
COM:	COM2	\sim	0123456789AB0123456789	^
BaudRate:	115200	\sim		
Parity:	N	\sim		
DataBits:	8	\sim		
StopBits:	1	\sim		
FluidContro	None	\sim		
	Classe			
			< >	×
b	DTR RTS	5	Hex Display Branch displa, Auto empty EmptyC Pause displayP	
			0123456789AB	~
				Y.
	R RI DO	D [Hex Send Automatic se 100 MS Manual sends Count cleared Z	
Receive:96	5		Send:156	

Step 6 End.

11.2 TCP Server Mode

<u> 3onedata</u>

Background Introduction

Assuming that the serial port "COM1" of the serial server is operating in the "TCP server mode", passively waiting for one host PC to connect, and the host can read or send Ethernet data to a serial device.

The parameters of the serial server (TCP server) are as follows:

- IP address: 192.168.1.250
- Local Port: 30000
- Baud rate: 115200
- Parity bit: None
- Data bit: 8
- Stop bit: 1

Host PC (TCP client mode) parameter information as follow:

• IP address: 192.168.1.61

Operating Steps

Step 1 Configure the IP address of the serial server.

- 1 Login in the Web configuration interface, choose "Network Setting".
- 2 In the "Network port 1" area, select "Network port 1 Configuration" as "Manual Setting", and enter the corresponding network address information such as "Network port 1 Address", "Network port 1 Subnet Mask" and "Network port 1 Gateway".
- 3 Other parameters remain the default, click "Submit".

Network Configuration		
LAN mode LAN1	Dual IP 🔻	
LAN1 IP configuration	🔘 DHCP 🖲 Static 🔘 BOOTP	
LAN1 IP address	192.168.1.250	10.0.0.2
LAN1 Subnet Mask	255.255.255.0	255.255.255.0
LAN1 Gateway		10.0.0.1
LAN2		
LAN2 IP configuration	🔘 DHCP 🖲 Static 🔘 BOOTP	
LAN2 IP address	192.168.8.254	10.0.0.2
LAN2 Subnet Mask	255.255.255.0	255.255.255.0
LAN2 Gateway		10.0.0.1
DNS settings		
Primary DNS server		
Secondary DNS server		202.96.133.5
Submit Refresh		

Step 2 Configure the serial port parameter information.

- 1 Log in to the Web configuration interface and select "Serial Settings".
- 2 In the serial port 1 entry, click the "Edit" button under the operation, as shown in the following figure.

Communication Parameters										
Refresh										
Serial port	Serial name	Baud rate	Parity	Data bits	Stop bits	Flow control	Interface	FIFO	Operate	
1	com1	115200	None	8	1	None	RS232	Enable	Edit	
2	com2	115200	None	8	1	None	RS232	Enable	Edit	
3	com3	115200	None	8	1	None	RS232	Enable	Edit	
4	com4	115200	None	8	1	None	RS232	Enable	Edit	
5	com5	115200	None	8	1	None	RS232	Enable	Edit	
6	com6	115200	None	8	1	None	RS232	Enable	Edit	
7	com7	115200	None	8	1	None	RS232	Enable	Edit	
8	com8	115200	None	8	1	None	RS232	Enable	Edit	
9	com9	115200	None	8	1	None	RS232	Enable	Edit	
10	com10	115200	None	8	1	None	RS232	Enable	Edit	
11	com11	115200	None	8	1	None	RS232	Enable	Edit	
12	com12	115200	None	8	1	None	RS232	Enable	Edit	
13	com13	115200	None	8	1	None	RS232	Enable	Edit	
14	com14	115200	None	8	1	None	RS232	Enable	Edit	
15	com15	115200	None	8	1	None	RS232	Enable	Edit	
16	com16	115200	None	8	1	None	RS232	Enable	Edit	

3 In the "Edit" window, set "baud rate", "parity bit", "data bit" and "stop bit" respectively, as shown in the following figure.

		Х
Serial port	1	7
Serial name	com1	
Baud Rate	115200	7
Parity	None	1
Data Bits	8	'
Stop Bits	1	'
FlowControl	None	•
Interface	RS232	7
FIFO	Enable	7
Apply to port number	 P1 P2 P3 P4 P6 P7 P8 P9 P11 P12 P13 P16 Select all Submit 	4 P5 9 P10 14 P15

4 Other parameters remain the default, click "Submit".

Step 3 Configure the working mode of the serial server.

1 Log in to the WEB configuration interface and select "COM mode > Port1".

Port1 > Operation	on Modes					
Operation mode						
operation mode						
Serial port	Port1					
Operation mode	TCP Server Mode					
TCP Server Mode						
Max connection	1					
Preempt connection	Disable					
Local port	30000	E g(1-65535)				
December 1 about		2.g(1 00000)				
Password check	Enable I Disable					
Port buffering(128K)	🔵 Enable 💿 Disable					
Send message	Close •					
Tcp alive check time	10	E.g(0-65535 s)				
Inactivity time	0	E.g(0-65535 s)				
Queue access	🔵 Enable 💿 Disable					
Response timeout	3000	E.g(10-65535 ms)				
Frame break	Drop					
Advanced settings						
Apply to all ports						
Submit Refresh						

- 2 Click the "Work Mode" drop-down list box and select "TCP Server Mode".
- 3 Click "Session Number" drop-down list box, select "1".
- 4 Enter "30000" in the "Local Port" text box.
- 5 Other parameters remain the default, click "Submit".
- Step 4 Run the "DebugTool" software to create a TCP client for the host.
 - 1 Install and run "DebugTool" software, click "create connection" drop-down list box, and select "create network debugging > TcpClient".

O	peration Batch operation Help					
	Creat connection	🔕 Stop	Clear displying	F Rean-time saving	O Stop showing	or the second se
C	Creat network debugging >	TcpClient				
	Creat Can Debugging >	TcpServer				
	Creat modbus debugging >	UDPServer				
	1 UdpServer	UdpGroup				
	UdpGroup					

- 2 In the "Local IP" drop-down list box, select the IP address "192.168.1.61" of the host PC (that is, the TCP client).
- 3 In the "Device IP" text box, enter the IP address "192.168.1.250" of the serial server (that is, the TCP server).
- 4 In the "Device Working Port" text box, enter the local port "30000" of the serial server (that is, the TCP server), and click "OK".

Operation Batch ope	eration Help					
Creat connection	() Start	(3) Stop	i Clear displying	F Rean-time saving) Stop showing	or the second se
Connection Management TcpClient TcpServer UdpClient UdpServer UdpGroup	₽ ₩ ₩		Client paramet Loca Device worki Yes	er IIP: 192.168.1.61 ce IP: 192.168.1.250 ng port: 30000		X

5 Select the TcpClient connection you created and click "Start".



Step 5 Run "DebugTool" and "ComTest" software synchronously to test the communication between serial port server (i.e. TCP server) and host PC (i.e. TCP client).

- 1 Install and run "ComTest" software, and click "Add Window" in the "Start" menu.
- 2 Add serial port "COM1" window, and configure serial port number, baud rate, check bit and data bit and other parameters consistent with "serial port configuration" of WEB interface.
- 3 Open the serial port signal of "COM1", for example, enter the serial port information "0123456789AB", and click "send manually".

Begin O	perate	View		
🔍 СОМ1				
COM:	COM1	~	1234567890ABCDEF1234567890ABCD	5
BaudRate:	115200	~	123456783UABLDEF123456789UABCDEF123456789UABCDEF123456789UABCDEF123456789UABCDEF123456789UABCDEF 123456789UABCDEF123456789UABCDEF123456789UABCDEF123456789UABCDEF123456789UABCDEF 123456789UABCDEF123456789UABCDEF123456789UABCDEF123456789UABCDEF123456789UABCDEF	
Parity:	N	~	1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF	
DataBits:	8	~	1234567890ABCDEF12345780ABCDEF12345780ACTEF12780787878787878787878787878787878787878	
StopBits:	1	~	123456789048CDEF123456789048CDEF123456789048CDEF123456789048CDEF123456789048CDEF123456789048CDEF123456789048CDEF	
FluidContro	None	~	1234567890ABCDEF1234567890ABCD	
-	CloseC)		
	DTR I	RTS	Hex Display Branch displa, Auto empty EmptyC Pause DisplayF	
			0123456789AB	
CTS DS	R BI	DCD [Hex Send Automatic se 100 MS Manual sends Count cleared Z	
Receive:59	968		Send:108	

4 Run the "DebugTool" software and view the serial port information received by the host PC in the TcpClient option box. Similarly, the host PC can also send messages to serial port devices.

Operation Batch oper	ation Help									
<u></u>	٢	0			C)	%			
Lifeat connection	Start	Stop	Clear displying	Save in real til	me Stop sh	wing	Show event report			
Connection Management	P 🖂	192.168.1.250_3000	0_1 X							
🖃 👔 TopClient		Serial number	Transmission dir	Time identification	Data Length	data(HEX)			^
L 🍵 192.168.1.25	0_30000_1	0	Receive	15:45:42 425	12	30 31	32 33 34 35 36 37 38	39 41 42		
M TesCourse		1	Receive	15:45:42 526	12	30 31	32 33 34 35 36 37 38	39 41 42		
i choeivei		2	Receive	15:45:42 627	12	30 31	32 33 34 35 36 37 38	39 41 42		
🚽 👔 UdpClient		3	Receive	15:45:42 727	12	30 31	32 33 34 35 36 37 38	39 41 42		
IIdoServer		4	Receive	15:45:42 828	12	30 31	32 33 34 35 36 37 38	39 41 42		
		5	Receive	15:45:42 929	12	30 31	32 33 34 35 36 37 38	39 41 42		
🖳 🔰 UdpGroup		6	Receive	15:45:43 032	12	30 31	32 33 34 35 36 37 38	39 41 42		
		7	Receive	15:45:43 130	12	30 31	32 33 34 35 36 37 38	39 41 42		
		8	Receive	15:45:43 231	12	30 31	32 33 34 35 36 37 38	39 41 42		
		9	Send	15:45:54 449	16	31 32	33 34 35 36 37 38 39	30 41 42 43 44	45 46	
		10	Send	15:45:54 452	16	31 32	33 34 35 36 37 38 39	30 41 42 43 44	45 46	
		11	Send	15:45:54 454	16	31 32	33 34 35 36 37 38 39	30 41 42 43 44	45 46	
		12	Send	15:45:54 456	16	31 32	33 34 35 36 37 38 39	30 41 42 43 44	45 46	
		13	Send	15:45:54 459	16	31 32	33 34 35 36 37 38 39	30 41 42 43 44	45 46	
		14	Cand	1E-4E-E4 4C1	10	01.00	00 04 DE 00 07 00 00	20.41.42.42.44	AE AC	· · ·
		< .								,
		0000000								
		1234567890ABCDEF	-						Sending interval(MS)	
									Send data Auto send	
									Send Over HEX	
		Local information	:192.168.1.61:617	16: remote infor	mation:192.168	1 Recei	ved frame number:	108receive Se	ent frame:5968	Recount

Step 6 End.

11.3 TCP Client Mode

Background Introduction

Assuming that the serial port "COM1" of the serial server is working in "TCP client mode", it initiates a connection with a host PC, and the host can read or send Ethernet data to a serial device.

When the data transfer is completed, the serial server will automatically shut down the network connection after 30 seconds.

The parameters of the serial server (TCP client) are as follows:

- IP address: 192.168.1.250
- Local Port: 30000
- Baud rate: 115200
- Parity bit: None
- Data bit: 8
- Stop bit: 1

Host PC (TCP server mode) parameter information as follow:

- IP address: 192.168.1.61
- Local Port: 31000

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Operating Steps

Step 1 Configure the IP address of the serial server.

- 1 Login in the Web configuration interface, choose "Network Setting".
- 2 In the "Network port 1" area, select "Network port 1 Configuration" as "Manual Setting", and enter the corresponding network address information such as "Network port 1 Address", "Network port 1 Subnet Mask" and "Network port 1 Gateway".
- 3 Other parameters remain the default, click "Submit".

Network Configuration		
LAN mode LAN1	Dual IP 🔻	
LAN1 IP configuration LAN1 IP address LAN1 Subnet Mask	OHCP Static BOOTP 192.168.1.250 255.255.255.0	10.0.0.2 255.255.255.0
LAN1 Gateway		10.0.0.1
LAN2 IP configuration LAN2 IP address LAN2 Subnet Mask	 DHCP Static BOOTP 192.168.8.254 255.255.255.0 	10.0.0.2
LAN2 Gateway		10.0.0.1
DNS settings Primary DNS server Secondary DNS server		202.96.133.5
Submit Refresh		

Step 2 Configure the serial port parameter information.

- 1 Log in to the Web configuration interface and select "Serial Settings".
- 2 In the serial port 1 entry, click the "Edit" button under the operation, as shown in the following figure.

Commu	inication Paran	neters							
Refre	esh								
Serial port	Serial name	Baud rate	Parity	Data bits	Stop bits	Flow control	Interface	FIFO	Operate
1	com1	115200	None	8	1	None	RS232	Enable	Edit
2	com2	115200	None	8	1	None	RS232	Enable	Edit
3	com3	115200	None	8	1	None	RS232	Enable	Edit
4	com4	115200	None	8	1	None	RS232	Enable	Edit
5	com5	115200	None	8	1	None	RS232	Enable	Edit
6	com6	115200	None	8	1	None	RS232	Enable	Edit
7	com7	115200	None	8	1	None	RS232	Enable	Edit
8	com8	115200	None	8	1	None	RS232	Enable	Edit
9	com9	115200	None	8	1	None	RS232	Enable	Edit
10	com10	115200	None	8	1	None	RS232	Enable	Edit
11	com11	115200	None	8	1	None	RS232	Enable	Edit
12	com12	115200	None	8	1	None	RS232	Enable	Edit
13	com13	115200	None	8	1	None	RS232	Enable	Edit
14	com14	115200	None	8	1	None	RS232	Enable	Edit
15	com15	115200	None	8	1	None	RS232	Enable	Edit
16	com16	115200	None	8	1	None	RS232	Enable	Edit

3 In the "Edit" window, set "baud rate", "parity bit", "data bit" and "stop bit" respectively, as shown in the following figure.

		Х
Serial port	1	v
Serial name	com1	
Baud Rate	115200	•
Parity	None	•
Data Bits	8	•
Stop Bits	1	•
FlowControl	None	•
Interface	RS232	•
FIFO	Enable	•
Apply to port number	 P1 P2 P3 P6 P7 P8 P11 P12 P13 P16 Select all Submit 	P4 P5 P9 P10 P14 P15

4 Other parameters remain the default, click "Submit".

Step 3 Configure the working mode of the serial server.

- 1 Click the "Work Mode" drop-down list box and select "TCP Client Mode".
- 2 Click "session number" drop-down list box, and select "1 " to establish one session connection.
- 3 Enter the host PC's IP address "192.168.1.61" in the destination address text

box.

- 4 Enter the host PC's local port number, 31000, in the destination port text box.
- 5 In the "port fixed" drop-down list, select "Enable".
- 6 Enter the local port number "30000" of the serial server in the "Local port" text box.
- 7 Select "Char/Idle" in the drop-down list of "Connection Control".
- 8 Enter "30" in the "TCP Alive Time" and "TCP Timeout" text boxes.
- 9 Other parameters remain the default, click "Submit".

Port1 > Operation Modes				
On evention much				
Operation mode				
Serial port	Port1			
Operation mode	TCP Client Mo	ode 🔻		
TCP Client Mode				
Max connection	1	•		
Sessionid Destinction address		Destination part	Local part	Dort bind
	,	Destination port	Local port	Port bind
1 192.168.1.61		31000	30000	Enable •
Password check	🔵 Enable 🏾 🖲	Disable		
Port buffering(128K)	🔵 Enable 🖲	Disable		
Send message	Close	•]	
Control connection	Char/Idle	•		
Tcp alive check time	30		E.g(0-65535 s)	
Inactivity time	30		E.g(0-65535 s)	
Advanced settings				
Apply to all ports				
Submit Refresh				

Step 4 Run the "DebugTool" software to create a TCP server for the host.

 Install and run "Debug Assistant" software, click "create connection" drop-down list, and select "Create Network Debug > UDPServer".

(Operation Batch operation H	elp					
	<i>i</i> , 🙆		0	1		٢	\$
	Creat connection Start		Stop	Clear displying	Rean-time saving	Stop showing	Show event report
C	Creat network debugging	>	TcpClient				
	Creat Can Debugging	>	TcpServer				
	Creat modbus debugging	>	UDPClient UDPServer				
	UdpServer		UdpGroup				
	🛄 UdpGroup						

- 2 In the "Monitoring IP" drop-down list box, select the IP address "192.168.1.61" of the host PC (that is, the TCP server).
- 3 In the "Local Port" text box, enter the local port "31000" of the host PC (that is, the TCP server) and click "OK".

Operation Batch op	eration Help					
Creat connection	() Start	(Stop	Clear displying	Save in real time	Show Data	🌍 Show event report
Connection Management	7 8)					
TopClient TopServer		(6)	Server parameter		×	
UdpGroup			Monitorin Local por	g IP: 192.168.1.61 t. 31000	~	
			Ye	s No		
		_				

4 Select the TcpServer connection you created and click "Start".

Operation Batch operation Help					
Creat connection	Stop	Clear displying	Save in real time	Show Data	🎲
Connection Management 🖌 🛛 🕀 🖾	192.168.1.61_31000 >	<			
Image: TopClient Image: TopServer Image: TopServer					

- **Step 5** Run "ComTest" and "DebugTool" software synchronously to test the communication between serial server (i.e. TCP client) and host PC (i.e. TCP server).
 - 1 Install and run "ComTest" software, and click "Add Window" in the "Start" menu.
 - 2 Add serial port "COM1" window, and configure serial port number, baud rate, check bit and data bit and other parameters consistent with "serial port

configuration" of WEB interface.

3 Open the serial port signal of "COM1", for example, enter the serial port information "0123456789AB", and click "send manually".

Begin Operate View	1
🔍 сом1	
COM: COM1 ~	1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF
BaudRate: 115200 🗸 🗸	1234567890ABCDEF12
Parity: N 🗸	1234567890ABCDEF1
DataBits: 8 🗸 🗸	1234557890ABCDEF1234557890ABCDEF1234567890ABCDEF
StopBits: 1 🗸	1234567890ABCDEF1
FluidContro None 🗸 🗸	1234567890ABCDEF12
	1234557830ABCDEF1234567890ABCD
CloseO	v
	< >
	Hex Display Branch displa Auto empty EmptyC Pause DisplayF
	0123456789AB
	V
CTS DSR RI DCD	Hex Send Automatic se 100 MS Manual sends Count cleared Z
Receive:5872	Send:96

4 Run the "DebugTool" software and view the serial port information received by the host PC in the TcpServer option box. Similarly, the host PC can also send messages to serial port devices.

Operation Batch ope	eration Help											
	© Stat	(Shee	Clear displaine	Sava is real ti	Stop show	ina	Show event report					
creat connection	Jan	Stop	Liear displying		ine Stop show	ung	Show event report					
Connection Management	48	192.168.1.61_31000	X 192.168.1.200_	30000 X								
TcpClient		Serial number	Transmission dir	Time identification	Data Length	data(H	HEX]					^
😑 🧃 TcpServer		0	Receive	16:45:43 516	12	30 31	32 33 34 35 36 37 38	3 39 41 42	2			
in 192 168 1 6	31,31000	1	Receive	16:45:43 616	12	30 31	32 33 34 35 36 37 38	3 39 41 42	2			
		2	Receive	16:45:43 717	12	30 31	32 33 34 35 36 37 38	3 39 41 42				
9 192.168	3.1.250_30000	3	Receive	16:45:43 818	12	30 31	32 33 34 35 36 37 38	3 39 41 42				
UdpClient		4	Receive	16:45:44 UT7	12	30.31	32 33 34 35 35 37 38	5 39 41 42 0 00 41 42				
UdpServer		6	Receive	16:45:44 111	12	30 31	22 33 34 30 36 37 36 37 36	5 35 41 42 3 39 41 42				
IldeGroup		7	Receive	16:45:44 221	12	30.31	32 33 34 35 36 37 36	3 39 41 42				
(illi ocharoch		8	Send	16:45:47 731	16	31 32	33 34 35 36 37 38 39	9 30 41 42	43 44 45 4	6		
		9	Send	16:45:47 734	16	31 32	33 34 35 36 37 38 39	9 30 41 42	43 44 45 4	5		
		10	Send	16:45:47 736	16	31 32	33 34 35 36 37 38 39	9 30 41 42	43 44 45 4	5		
		11	Send	16:45:47 738	16	31 32	33 34 35 36 37 38 35	9 30 41 42	43 44 45 4	6		
		12	Send	16:45:47 741	16	31 32	33 34 35 36 37 38 35	3 30 41 42	43 44 45 4	5		~
		<										>
		00000000										
			-						_			
		123456789UABCDEF							s	ending interval(MS)	1	
										Send data	Auto send	
										Send Over HEX		
		Local information:	192.168.1.61:3100	00; remote infor	mation:192.168.1	Receiv	ved frame numbe	r:96rece	ived Sent	frame:5872		Recount

Step 6 End.

11.4 UDP Server Mode

Background Introduction

Assuming that the serial port "COM1" of the serial server is operating under "UDP server mode", passively waiting for one host PC to connect, and the host can read or send Ethernet data to a serial device. Compared with TCP mode, UDP protocol is faster and more efficient.

The parameters of the serial server (UDP server) are as follows:

- IP address: 192.168.1.250
- Local Port: 30000
- Baud rate: 115200
- Parity bit: None
- Data bit: 8
- Stop bit: 1

Host PC (UDP client mode) parameter information as follow:

- IP address: 192.168.1.61
- Local Port: 31000

Operating Steps

Step 1 Configure the IP address of the serial server.

- 1 Login in the Web configuration interface, choose "Network Setting".
- 2 In the "Network port 1" area, select "Network port 1 Configuration" as "Manual Setting", and enter the corresponding network address information such as "Network port 1 Address", "Network port 1 Subnet Mask" and "Network port 1 Gateway".
- 3 Other parameters remain the default, click "Submit".

Network Configuration		
LAN mode LAN1	Dual IP 🔻	
LAN1 IP configuration	🔘 DHCP 🖲 Static 🔘 BOOTP	
LAN1 IP address	192.168.1.250	10.0.0.2
LAN1 Subnet Mask	255.255.255.0	255.255.255.0
LAN1 Gateway		10.0.0.1
LAN2		
LAN2 IP configuration	🔘 DHCP 💿 Static 🔘 BOOTP	
LAN2 IP address	192.168.8.254	10.0.0.2
LAN2 Subnet Mask	255.255.255.0	255.255.255.0
LAN2 Gateway		10.0.0.1
DNS settings		
Primary DNS server		
Secondary DNS server		202.96.133.5
Submit Refresh		

Step 2 Configure the serial port parameter information.

- 1 Log in to the Web configuration interface and select "Serial Settings".
- 2 In the serial port 1 entry, click the "Edit" button under the operation, as shown in the following figure.

Commu	Communication Parameters								
Refre	sh								
Serial port	Serial name	Baud rate	Parity	Data bits	Stop bits	Flow control	Interface	FIFO	Operate
1	com1	115200	None	8	1	None	RS232	Enable	Edit
2	com2	115200	None	8	1	None	RS232	Enable	Edit
3	com3	115200	None	8	1	None	RS232	Enable	Edit
4	com4	115200	None	8	1	None	RS232	Enable	Edit
5	com5	115200	None	8	1	None	RS232	Enable	Edit
6	com6	115200	None	8	1	None	RS232	Enable	Edit
7	com7	115200	None	8	1	None	RS232	Enable	Edit
8	com8	115200	None	8	1	None	RS232	Enable	Edit
9	com9	115200	None	8	1	None	RS232	Enable	Edit
10	com10	115200	None	8	1	None	RS232	Enable	Edit
11	com11	115200	None	8	1	None	RS232	Enable	Edit
12	com12	115200	None	8	1	None	RS232	Enable	Edit
13	com13	115200	None	8	1	None	RS232	Enable	Edit
14	com14	115200	None	8	1	None	RS232	Enable	Edit
15	com15	115200	None	8	1	None	RS232	Enable	Edit
16	com16	115200	None	8	1	None	RS232	Enable	Edit

3 In the "Edit" window, set "baud rate", "parity bit", "data bit" and "stop bit" respectively, as shown in the following figure.

		Х
Serial port	1	v
Serial name	com1	
Baud Rate	115200	•
Parity	None	•
Data Bits	8	•
Stop Bits	1	•
FlowControl	None	•
Interface	RS232	•
FIFO	Enable	•
Apply to port number	 P1 P2 P3 P6 P7 P8 P11 P12 P13 P16 Select all Submit 	P4 P5 P9 P10 P14 P15

4 Other parameters remain the default, click "Submit".

Step 3 Configure the working mode of the serial server.

- 1 Log in to the WEB configuration interface and select "COM mode > Port1".
- 2 Click the "Work Mode" drop-down list box and select "UDP Server Mode".
- 3 Click "Session Number" drop-down list box, select "1".
- 4 Enter "30000" in the "Listen port" text box.
- 5 Other parameters remain the default, click "Submit".

Port1 > Oper	ration Modes
Operation mode	
Serial port	Port1
Operation mode	UDP Server Mode 🔹
UDP Server Mode	
Max connection	1 •
Local listen port	30000 E.g(1-65535)
Advanced settings	
Apply to all ports	
Submit	Refresh

Step 4 Run the "DebugTool" software to create a UDP client for the host.

1 Install and run "DebugTool" software, click "create connection" drop-down list box, and select "create network debugging > UDPClient".

0	peration Batch operation	Help					
	Creat connection) art	3 Stop	Clear displying	F Save in real time	Show Data	or the second se
c	Creat network debuggi	ng >	TcpClient				
	Creat Can Debugging	,	TcpServer				
	Creat madbur daburat		UDPClient				
		ng 2	UDPServer	·			
	- 👔 UdpServer		UdpGroup				
	🍿 UdpGroup						

- 2 In the "Local IP" drop-down list box, select the IP address "192.168.1.61" of the host PC (that is, the UDP client).
- 3 Enter the port number "31000" for the host PC (that is, the UDP client) in the "Local Port" text box.

Operation Batch opera	ation Help					
Creat connection	() Start	🔕 Stop	Clear displying	Save in real time	Show Data	🎲
Connection Management	# 23					
Image: Client Image: Client			Client Paramete Local Local Remo	e 192.168.1.61 Port: 31000 te IP: 192.168.1.250 te port: 30000	×	

- 4 Enter the IP address "192.168.1.250" of the serial server (that is, the UDP server) in the "Remote IP" text box.
- 5 In the "Remote Port" text box, enter the port number "30000" for the serial server (that is, the UDP server), and click "OK".
- 6 Choose the UDPClient connection you created, click "Start".



- **Step 5** Run "ComTest" and "DebugTool" software synchronously to test the communication between serial server (i.e. UDP server) and host PC (i.e. UDP Client).
 - 1 Install and run "ComTest" software, and click "Add Window" in the "Start" menu.
 - 2 Add serial port "COM1" window, and configure serial port number, baud rate, check bit and data bit and other parameters consistent with "serial port configuration" of WEB interface.
 - 3 Open the serial port signal of "COM1", for example, enter the serial port information "0123456789AB", and click "send manually".

Begin O	perate Vi	ew		
🏴 сом1				
COM:	COM1	\sim	1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF1234567890ABCDEF	1
BaudRate:	115200	\sim		
Parity:	Ν	\sim		
DataBits:	8	\sim		
StopBits:	1	\sim		
FluidContro	None	\sim		
-[CloseO DTR RTS		<	
			J123456789AB	
CTS DSF	R RI DO] Hex Send Automatic se 100 MS Manual sends Count cleared Z	
Receive:80)		Send:72	

4 Run the "DebugTool" software and view the serial information received by the host PC in the UDPClient option box. Similarly, the host PC can also send messages to serial port devices.

Operation Batch ope	eration Help										
	© Stat	Step	Clear displaine	Save in real ti			ow event report				
Credit Connection		103.109.1.01.01000		Save inteard		9 J 3	now event report				
Connection Management	(¥)[3]	132.166.1.61_31000	^								
TcpClient		Serial number	Transmission dir	Time identification	Data Length	data(HEX)				
TcpServer		0	Send	18:05:18 812	16	31 32 33	34 35 36 37 38 39	30 41 42 43 44 45	46		
		1	Receive	18:05:42 294	12	30 31 32	33 34 35 36 37 38	39 41 42			
		2	Receive	18:05:42 496	12	30 31 32	33 34 35 36 37 38	39 41 42			
🤵 192.168.1.6	61_31000	3	Receive	18:05:42 654	12	30 31 32	33 34 35 36 37 38	39 41 42			
UdpServer		4	Receive	18:05:42 816	12	30 31 32 3	33 34 35 36 37 38	39 41 42			
IldoGroup		5	Receive	18:05:42 974	12	30 31 32	33 34 35 36 37 38	39 41 42			
() odparodp		6	Heceive	18:05:43 135	12	30 31 32	33 34 35 36 37 38	39 41 42			
		/	Send	18:05:44 540	16	31 32 33	34 35 36 37 38 39	30 41 42 43 44 45	46		
		0	Send	10:00:44 724	16	31 32 33	34 33 36 37 36 33 34 35 36 37 38 33	30 41 42 43 44 45	46		
		10	Send	18:05:44 332	16	31 32 33	34 35 36 37 38 39	30 41 42 43 44 45	46		
		11	Send	18:05:45 212	16	31 32 33	34 35 36 37 38 39	30 41 42 43 44 45	46		
		<									>
		66666666666666666666666666666666666666	32 33 34 35 3	36 37 38 39	30 41 42 43 4	14 45 4	6 12345678	90ABCDEF			
		1234567890ABCDEF							Sending interval(MS)	Auto send	
		Local information:	192.168.1.61:3100	00; remote infor	mation:192.168.1	Received	frame number	72received Ser	nt frame:80	Reco	ount

Step 6 End.

11.5 UDP Client Mode

Background Introduction

Assuming that the serial port "COM1" of the serial server works in the "UDP client mode", it initiates a connection with a host PC, and the host can read or send Ethernet data to a serial device. Compared with TCP mode, UDP protocol is faster and more efficient.

The parameters of the serial server (UDP client) are as follows:

- IP address: 192.168.1.250
- Local Port: 30000
- Baud rate: 115200
- Parity bit: None
- Data bit: 8
- Stop bit: 1

Host PC (UDP server mode) parameter information as follow:

- IP address: 192.168.1.61
- Local Port: 31000

Operating Steps

Step 1 Configure the IP address of the serial server.

- 1 Login in the Web configuration interface, choose "Network Setting".
- 2 In the "Network port 1" area, select "Network port 1 Configuration" as "Manual Setting", and enter the corresponding network address information such as "Network port 1 Address", "Network port 1 Subnet Mask" and "Network port 1 Gateway".
- 3 Other parameters remain the default, click "Submit".

Network Configuration		
LAN mode LAN1	Dual IP 🔻	
LAN1 IP configuration	🔘 DHCP 💿 Static 🔘 BOOTP	
LAN1 IP address	192.168.1.250	10.0.0.2
LAN1 Subnet Mask	255.255.255.0	255.255.255.0
LAN1 Gateway		10.0.0.1
LAN2		
LAN2 IP configuration	🔘 DHCP 💿 Static 🔘 BOOTP	
LAN2 IP address	192.168.8.254	10.0.0.2
LAN2 Subnet Mask	255.255.255.0	255.255.255.0
LAN2 Gateway		10.0.0.1
DNS settings		
Primary DNS server		
Secondary DNS server		202.96.133.5
Submit Refresh		

Step 2 Configure the serial port parameter information.

- 1 Log in to the Web configuration interface and select "Serial Settings".
- 2 In the serial port 1 entry, click the "Edit" button under the operation, as shown in the following figure.

Commu	Communication Parameters								
Refre	sh								
Serial port	Serial name	Baud rate	Parity	Data bits	Stop bits	Flow control	Interface	FIFO	Operate
1	com1	115200	None	8	1	None	RS232	Enable	Edit
2	com2	115200	None	8	1	None	RS232	Enable	Edit
3	com3	115200	None	8	1	None	RS232	Enable	Edit
4	com4	115200	None	8	1	None	RS232	Enable	Edit
5	com5	115200	None	8	1	None	RS232	Enable	Edit
6	com6	115200	None	8	1	None	RS232	Enable	Edit
7	com7	115200	None	8	1	None	RS232	Enable	Edit
8	com8	115200	None	8	1	None	RS232	Enable	Edit
9	com9	115200	None	8	1	None	RS232	Enable	Edit
10	com10	115200	None	8	1	None	RS232	Enable	Edit
11	com11	115200	None	8	1	None	RS232	Enable	Edit
12	com12	115200	None	8	1	None	RS232	Enable	Edit
13	com13	115200	None	8	1	None	RS232	Enable	Edit
14	com14	115200	None	8	1	None	RS232	Enable	Edit
15	com15	115200	None	8	1	None	RS232	Enable	Edit
16	com16	115200	None	8	1	None	RS232	Enable	Edit

3 In the "Edit" window, set "baud rate", "parity bit", "data bit" and "stop bit" respectively, as shown in the following figure.

1	V
com1	
115200	•
None	•
8	•
1	•
None	•
RS232	•
Enable	•
 P1 P2 P3 P6 P7 P8 P11 P12 P13 P16 Select all 	P4 P5 P9 P10 P14 P15
	1 com1 115200 None 8 1 None RS232 Enable P1 P6 P1 P1 P12 P13 P16 Select all Submit

4 Other parameters remain the default, click "Submit".

Step 3 Configure the working mode of the serial server.

- 1 Log in to the WEB configuration interface and select "COM mode > Port1".
- 2 Click the "Work Mode" drop-down list box and select "UDP Client Mode".
- 3 Click "session number" drop-down list box, and select "1 " to establish one session connection.
- 4 Enter the host PC's IP address "192.168.1.61" in the destination address text box.
- 5 Enter the host PC's local port number, 31000, in the destination port text box.
- 6 Other parameters remain the default, click "Submit".

Port1 >	Operation M	lodes						
Operation mo	ode							
Serial port		Port1						
Operation m	iode	UDP Client Mode	•					
UDP Client I	UDP Client Mode							
Max connec	tion	1	•					
Sessionid	Format Destin	ation address	Destination port					
1	IP 192.1	68.1.61	31000					
Advanced se	ettings							
Apply to all ports								
Submit	Refrest	1						

Step 4 Run the "DebugTool" software to create a UDP server for the host.

 Install and run "DebugTool" software, click "create connection" drop-down list box, and select "Create network debugging > UDPServer".

Operation Batch operation Help					
Creat connection	(Stop	Clear displying	F Rean-time saving	Stop showing	or the second se
C Creat network debugging Creat Can Debugging	> TcpClient > TcpServer UDPClient				
Creat modbus debugging UdpServer UdpGroup	UDPServe UdpGroup	r land			

- 2 In the "Monitoring IP" drop-down list box, select the IP address "192.168.1.61" of the host PC (that is, the UDP server).
- 3 In the "Local Port" text box, enter the local port "31000" for the host PC (that is, the UDP server) and click "OK".

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Operation Batch op	eration Help					
Creat connection	O Start	Stop	👩 Clear displying	I Rean-time saving	Stop showing	🎲 Show event report
Connection Management	4 8					
TcpClient TcpServer UdpClient UdpServer			Server param	neter nitoring IP: 192.168.1.6 al port: 31000 Yes	1 v No	×

4 Select the UdpServer connection you created and click start.



- **Step 5** Run "ComTest" and "DebugTool" software synchronously to test the communication between serial server (i.e. UDP client) and host PC (i.e. UDP server).
 - 1 Install and run "ComTest" software, and click "Add Window" in the "Start" menu.
 - 2 Add serial port "COM1" window, and configure serial port number, baud rate, check bit and data bit and other parameters consistent with "serial port configuration" of WEB interface.
 - 3 Open the serial port signal of "COM1", for example, enter the serial port information "0123456789AB", and click "send manually".

Begin Operate View]
🍽 сом1		
COM: COM1 ~	1234567890ABCDEF1234567890ABCDEF	
BaudRate: 115200 🗸 🗸		
Parity: N 🗸		
DataBits: 8 🗸		
StopBits: 1 ~		
FluidContro None 🗸 🗸 🗸		
CloseD DTR RTS	Hex Display ☐ Branch displa, ☑ Auto empty EmptyC Pause DisplayF	
CTS DSB BL DCD	Hex Send Automatic se 100 MS Manual sendS Count cleared Z	
Receive:32	Send:24	

4 Run the "DebugTool" software and view the serial information received by the host PC in the TcpServer option box. Similarly, the host PC can also send messages to serial port devices.

Operation Batch op	eration Help										
4 1	٢	(3)	-	2	0		%				
Creat connection	Start	Stop	Clear displying	Save in real ti	me Stop sho	wing	Show event report				
Connection Management	4 83	192.168.1.61_31000	×								
TcpClient		Serial number	Transmission dir	Time identification	Data Length	data(HEX)				
👘 TcpServer		0	Receive	18:21:07 487	12	30 31	32 33 34 35 36 37 38	39 41 42			
- M UdpClient		1	Receive	18:21:07 892	12	30 31	32 33 34 35 36 37 38	39 41 42			
B Darcours		2	Send	18:21:09 820	16	31 32	2 33 34 35 36 37 38 39 3	30 41 42 43 44 4	5 46		
oupserver		3	sena	18:21:10 172	16	31 34	2 3 3 3 4 3 5 3 6 3 / 3 6 3 5 .	30 41 42 43 44 43	5 4b		
- 🤵 192.168.1.	61_31000										
🔄 🧃 UdpGroup											
		<									>
		00000000 30 3	31 32 33 34 3	5 36 37 38	39 41 42		01234567	89AB			
		12345678904BCDEE									
		12010010001000121							Sending interval(MS) 1		
									Send data Au	uto send	
									Send Over HEX		
		L									
		Local information:	192.168.1.61:3100	00; remote infor	mation:192.168.1	Recei	ived frame number:	24received Se	ent frame:32		Recount

Step 6 End.

11.6 UDP Rang Mode

Background Introduction

When the routers and switches and other devices do not support multicast, but also need to achieve the multicast function, you can make the serial server in UDP rang mode. Assuming that the serial port COM1 of the serial device server is connected to the host computer, it needs to transmit the serial data to two hosts that specify the same network segment "192.168.1.61" to "192.168.1.62" through the UDP protocol at the same time.

The parameters of the serial server (UDP server) are as follows:

- IP address: 192.168.1.250
- Local Port: 30000
- Baud rate: 115200
- Parity bit: None
- Data bit: 8
- Stop bit: 1

Host A (UDP client A) parameter information as follow:

- IP address: 192.168.1.61
- Local Port: 31000

Host B (UDP client B) parameter information as follow:

- IP address: 192.168.1.62
- Local Port: 31000

Operating Steps

Step 1 Configure the IP address of the serial server.

- 1 Login in the Web configuration interface, choose "Network Setting".
- 2 In the "Network port 1" area, select "Network port 1 Configuration" as "Manual Setting", and enter the corresponding network address information such as "Network port 1 Address", "Network port 1 Subnet Mask" and "Network port 1 Gateway".
- 3 Other parameters remain the default, click "Submit".

Network Configuration		
LAN mode LAN1	Dual IP 🔻	
LAN1 IP configuration	🔘 DHCP 🖲 Static 🔘 BOOTP	
LAN1 IP address	192.168.1.250	10.0.0.2
LAN1 Subnet Mask	255.255.255.0	255.255.255.0
LAN1 Gateway		10.0.0.1
LAN2		
LAN2 IP configuration	O DHCP Static BOOTP	
LAN2 IP address	192.168.8.254	10.0.0.2
LAN2 Subnet Mask	255.255.255.0	255.255.255.0
LAN2 Gateway		10.0.0.1
DNS settings		
Primary DNS server		
Secondary DNS server		202.96.133.5
Submit Refresh		

Step 2 Configure the serial port parameter information.

- 1 Log in to the Web configuration interface and select "Serial Settings".
- 2 In the serial port 1 entry, click the "Edit" button under the operation, as shown in the following figure.

Commu	Communication Parameters												
Refre	sh												
Serial port	Serial name	Baud rate	Parity	Data bits	Stop bits	Flow control	Interface	FIFO	Operate				
1	com1	115200	None	8	1	None	RS232	Enable	Edit				
2	com2	115200	None	8	1	None	RS232	Enable	Edit				
3	com3	115200	None	8	1	None	RS232	Enable	Edit				
4	com4	115200	None	8	1	None	RS232	Enable	Edit				
5	com5	115200	None	8	1	None	RS232	Enable	Edit				
6	com6	115200	None	8	1	None	RS232	Enable	Edit				
7	com7	115200	None	8	1	None	RS232	Enable	Edit				
8	com8	115200	None	8	1	None	RS232	Enable	Edit				
9	com9	115200	None	8	1	None	RS232	Enable	Edit				
10	com10	115200	None	8	1	None	RS232	Enable	Edit				
11	com11	115200	None	8	1	None	RS232	Enable	Edit				
12	com12	115200	None	8	1	None	RS232	Enable	Edit				
13	com13	115200	None	8	1	None	RS232	Enable	Edit				
14	com14	115200	None	8	1	None	RS232	Enable	Edit				
15	com15	115200	None	8	1	None	RS232	Enable	Edit				
16	com16	115200	None	8	1	None	RS232	Enable	Edit				

3 In the "Edit" window, set "baud rate", "parity bit", "data bit" and "stop bit" respectively, as shown in the following figure.

	X
Serial port	1 •
Serial name	com1
Baud Rate	115200 🔹
Parity	None 🔻
Data Bits	8 🔹
Stop Bits	1
FlowControl	None 🔻
Interface	RS232 •
FIFO	Enable •
Apply to port number	 P1 P2 P3 P4 P5 P6 P7 P8 P9 P10 P11 P12 P13 P14 P15 P16 Select all Submit

4 Other parameters remain the default, click "Submit".

Step 3 Configure the working mode of the serial server.

1 Log in to the WEB configuration interface and select "COM mode > Port1".

Port1 > Operation Modes												
Operation mode												
	Port1											
Operation mode	UDP Rang Mode	•										
UDP Rang Mode												
Max connection	1	•										
Sessionid Format Sta	rt address	End address	Destination port									
1 IP 192	2.168.1.61	192.168.1.62	31000									
Local listen port	30000		E.g(1-65535)									
Advanced settings												
Apply to all ports												
Submit Refr	esh											

- 2 Click the "Work Mode" drop-down list box and select "UDP Rang Mode".
- 3 Click "Max Connection" drop-down list box, select "1".
- 4 In the "Start Address" and "End Address" text boxes, enter the IP address "192.168.1.61" of Host A and the IP address "192.168.1.62" of Host B, respectively.
- 5 Enter the port number "31000" of the host in the "Dest Port" text box.
- 6 Enter the port number "30000" of the serial device server in the "Listen Port" text box.
- 7 Other parameters remain the default, click "Submit".

Step 4 Run "DebugTool" software on host A to create UDP client A.

Install and run "DebugTool" software, click "create connection" drop-down list box, and select "create network debugging > UDPClient".

Operation Batch operation Help						
Creat connection		🙆 Stop	Clear displying	F Rean-time saving	Stop showing	🌍 Show event report
C Creat network debugging	>	TcpClient				
Creat Can Debugging	>	TcpServer				
Creat modbus debugging	>	UDPClient				
	-	UDPServer				
- 🕅 UdpServer		UdpGroup				
UdpGroup						

- 2 In the "Local IP" drop-down list box, select the IP address "192.168.1.61" of the host A (that is, the UDP client A).
- 3 Enter the host A (Udp client A) port "31000" on the "Local Port" text box.
- 4 Enter the IP address "192.168.1.250" of the serial server (that is, the UDP server) in the "Remote IP" text box.
- 5 In the "Remote Port" text box, enter the port number "30000" for the serial server (that is, the UDP server), and click "OK".

Operation Batch op	eration Help					
Creat connection	() Start	(Stop	👩 Clear displying	F Rean-time saving	Stop showing	🎲 Show event report
Connection Management	# 23				1	
 TcpClient TcpServer UdpClient UdpServer UdpGroup 		8	Client Paramete Local IP: Local Port Remote II Remote p Yes	192.168.1.61 : 31000 : 192.168.1.250 ort: 30000 No	×	

6 Choose the UDPClient connection you created, click "Start".

Operation Batch operatio	on Help					
Creat connection	() Start	Stop	Clear displying	F Save in real ti	me Stop show	ving Show event report
Connection Management	7 8	192.168.1.61_31000	×			
🖳 👔 TcpClient		Serial number	Transmission dir	Time identification	Data Length	data(HEX)
🗌 🧃 TcpServer						
🖃 🧃 UdpClient						
	000					
🚽 🧃 UdpServer						
🛄 UdpGroup						

Step 5 Run the debug "3onedata Debugging Assistant" on host B to create UDP client B.

1 To install and run "Debug Tool" Software, click "Create Connection" drop-down list box and choose "Create Network Debugging> UDP Client".

Operation Batch operation Help						
🐔 . 🔘		③			٢	%
Creat connection Start		Stop	Clear displying	Rean-time saving	Stop showing	Show event report
C Creat network debugging	>	TcpClient				
Creat Can Debugging		TcpServer				
Creat modbus debugging		UDPClient				
		UDPServer				
UdpServer		UdpGroup				
👔 UdpGroup						

- 2 On the pop-up "Local IP" drop-down list box, choose the IP address of host B (UDP client B) "192.168.1.62".
- 3 Enter the host B (Udp client B) port "31000" on the "Local Port" text box.
- 4 Enter the IP address "192.168.1.250" of the serial server (that is, the UDP server) in the "Remote IP" text box.
- 5 In the "Remote Port" text box, enter the port number "30000" for the serial server (that is, the UDP server), and click "OK".

Operation Batch operation Help						
🏠 🕌	\odot	0			٢	\$
Creat connection	Start	Stop	Clear displying	Rean-time saving	Stop showing	Show event report
Connection Management	4					
 TcpClient TcpServer UdpClient UdpServer UdpGroup 		K Client F	Paramete Local IP: 192 Local Port: 310 Remote IP: 192 Remote port: 300	.168.1.62 v 00 .168.1.250 00 No	×	

6 Choose the UDPClient connection you created, click "Start".

Operation Batch operation Help						
Creat connection	Stop	Clear displying	Save in real time	Stop show	ing Show event report	
Connection Management 📕 🛛	192.168.1.62_31000	×				
TcpClient	Serial number	Transmission dir	Time identification	ata Length	data(HEX)	
TcpServer						
🖃 🧊 UdpClient 🖊						
UdpServer						
🔤 🕅 UdpGroup						

Step 6 Run "ComTest" and "DebugTool" software synchronously to test the communication between serial server and host A and host B.

- 1 Install and run "ComTest" software, and click "Add Window" in the "Start" menu.
- 2 Add serial port "COM1" window, and configure serial port number, baud rate, check bit and data bit and other parameters consistent with "serial port configuration" of WEB interface.
- 3 Open the serial port signal of "COM1", for example, enter the serial port information "0123456789AB", and click "send manually".

Begin Operate View		_
🔍 СОМ1		
сом: сом1 ~	1234567890ABCDEF ^]
BaudRate: 115200 🗸		
Parity: N 🗸		
DataBits: 8 🗸 🗸		
StopBits: 1 🗸		
FluidContro None 🗸 🗸		
CloseD	✓ Sector Auto empty EmptyC Pause displayP	
	0123456789AB	
		,
CTS DSR RI DCD	Hex Send Automatic se 100 MS Manual sends Count cleared Z	
Receive:16	Send:12	

4 Run the "DebugTool" software and view the serial information received by the host A and host B in the UDPClient option box. Similarly, host A and host B can also send information to the serial device.
Operation Batch operation He	elp							
🐔 . 🎯	0	6			%			
Lifeat connection Start	50p	Liear displying	Save in real time	Stop showing	Show event report			
Connection Management () TopClient () UdpClient () UdpClient () UdpCerver () UdpGroup	132.180.1.81_31000 Serial number 0 1	Transmission dir Receive Send	Time identification D. 16:28:13 719 12 16:28:15 390 16	ata Length dat : 30 ; : 31 ;	a(HEX) 31 32 33 34 35 36 37 38 32 33 34 35 36 37 38 39	39 41 42 30 41 42 43 44 45 46		>
	00000000							-
						Sending inte	rval(MS) 1 a Auto send er HEX	
	Local information:	192.168.1.61:3100	0; remote informa	tion:192.168.1 Rec	eived frame number	r:12receivec Sent frame:16	Recour	nt
Operation Batch operation He	lp							
Creat connection	Stop	Clear displying	Save in real time	Stop showing	Show event report			
Connection Management	192.168.1.62_31000	×						
TcpClient TcpServer UdpClient UdpClient UdpClient UdpServer UdpServer UdpServer UdpSroup	Serial number 0 1	Transmission dit 1 Receive Send	Time identification D4 16:28:13 719 12 16:28:15 390 16	ta Length dat 30 3 31 3	a(HEX) 31 32 33 34 35 36 37 38 32 33 34 35 36 37 38 39	39 41 42 30 41 42 43 44 45 46		>
	0000000 1234567890ABCDEF					Sending inte Send da ⊡ Send Ov	nval(MS) 1 a Auto send er HEX	-
	Local information:	192.168.1.62:3100); remote informat	ion:192.168.1 Rece	eived frame number	:12received Sent frame:16	Recour	nt

Step 7 End.

11.7 UDP Multicast Mode

Background Introduction

If the serial server IP address is "192.168.1.250", user needs to add the serial server to the multicast address "239.0.0.0". So that the serial server through the UDP protocol can make the serial device data through unicast or multicast sent to one or more hosts, but also can receive from one or more host unicast or multicast data, complete multipoint-to-multipoint communication.

The parameters of the serial server are as follows:

IP address: 192.168.1.250

<u> 3onedata</u>

- Local Port: 30000
- Baud rate: 115200
- Parity bit: None
- Data bit: 8
- Stop bit: 1

Host PC parameter information as follow:

- IP address: 192.168.1.61
- Local Port: 31000

Operating Steps

Step 1 Configure the IP address of the serial server.

- 1 Login in the Web configuration interface, choose "Network Setting".
- 2 In the "Network port 1" area, select "Network port 1 Configuration" as "Manual Setting", and enter the corresponding network address information such as "Network port 1 Address", "Network port 1 Subnet Mask" and "Network port 1 Gateway".
- 3 Other parameters remain the default, click "Submit".

Network Configuration		
LAN mode LAN1	Dual IP 🔻	
LAN1 IP configuration	🔘 DHCP 🖲 Static 🔘 BOOTP	
LAN1 IP address	192.168.1.250	10.0.0.2
LAN1 Subnet Mask	255.255.255.0	255.255.255.0
LAN1 Gateway		10.0.0.1
LAN2		
LAN2 IP configuration	O DHCP Static BOOTP	
LAN2 IP address	192.168.8.254	10.0.0.2
LAN2 Subnet Mask	255.255.255.0	255.255.255.0
LAN2 Gateway		10.0.0.1
DNS settings		
Primary DNS server		
Secondary DNS server		202.96.133.5
Submit Refresh		

Step 2 Configure the serial port parameter information.

- 1 Log in to the Web configuration interface and select "Serial Settings".
- 2 In the serial port 1 entry, click the "Edit" button under the operation, as shown in the following figure.

Commu	Communication Parameters								
Refre	Refresh								
Serial port	Serial name	Baud rate	Parity	Data bits	Stop bits	Flow control	Interface	FIFO	Operate
1	com1	115200	None	8	1	None	RS232	Enable	Edit
2	com2	115200	None	8	1	None	RS232	Enable	Edit
3	com3	115200	None	8	1	None	RS232	Enable	Edit
4	com4	115200	None	8	1	None	RS232	Enable	Edit
5	com5	115200	None	8	1	None	RS232	Enable	Edit
6	com6	115200	None	8	1	None	RS232	Enable	Edit
7	com7	115200	None	8	1	None	RS232	Enable	Edit
8	com8	115200	None	8	1	None	RS232	Enable	Edit
9	com9	115200	None	8	1	None	RS232	Enable	Edit
10	com10	115200	None	8	1	None	RS232	Enable	Edit
11	com11	115200	None	8	1	None	RS232	Enable	Edit
12	com12	115200	None	8	1	None	RS232	Enable	Edit
13	com13	115200	None	8	1	None	RS232	Enable	Edit
14	com14	115200	None	8	1	None	RS232	Enable	Edit
15	com15	115200	None	8	1	None	RS232	Enable	Edit
16	com16	115200	None	8	1	None	RS232	Enable	Edit

3 In the "Edit" window, set "baud rate", "parity bit", "data bit" and "stop bit" respectively, as shown in the following figure.

		Х
Serial port	1	v
Serial name	com1	
Baud Rate	115200	•
Parity	None	•
Data Bits	8	•
Stop Bits	1	•
FlowControl	None	•
Interface	RS232	•
FIFO	Enable	•
Apply to port number	 P1 P2 P3 P6 P7 P8 P11 P12 P13 P16 Select all Submit 	P4 P5 P9 P10 P14 P15

4 Other parameters remain the default, click "Submit".

Step 3 Configure the working mode of the serial server.

- 1 Log in to the WEB configuration interface and select "COM mode > Port1".
- 2 Click the "Work Mode" drop-down list box and select "UDP Multicast Mode".
- 3 Click "session number" drop-down list box, and select "1 " to establish one session connection.
- 4 Click the "Group Number" drop-down list box and select "1".
- 5 Enter "30000" for the local port number of the serial port server in the local listen port text box.
- 6 Enter the host PC's IP address "224.0.0.0" in the destination address text box.
- 7 Enter the host PC's local port number, 31000, in the destination port text box.
- 8 Enter the group address "239.0.0.0" of the host PC in the "Group Address/ Group 1" text box.
- 9 Other parameters remain the default, click "Submit".

Port1 > Operation Modes					
Operation mode					
Serial port	Port1				
Operation mode	UDP Multicast Mode				
UDP Multicast Mod	le				
Max connection	1 •				
Group number	1				
Local listen port	30000 E. <mark>(</mark> (1-65535)				
Sessionid 1 Multic Grou 239.	nation address Destination port 0.0.0 31000 ast addr p 1 0.0.0				
Advanced settings					
Apply to all ports					
Submit Refresh					

Step 4 Run the "DebugTool" software to create UDP multicast for the host.

1 Install and run the "DebugTool" software, click the "Create Connection" drop-down list box, and select "Create Network Debugging > UdpGroup".



- 2 In the "Local IP" drop-down list box, select the IP address "192.168.1.61" of the host.
- 3 In the "Local Port" text box, enter the local port "31000" for the host.
- 4 In the "Remote IP" text box, enter the IP address "239.0.0.0" for the serial device server.
- 5 In the "Remote Port" text box, enter the local port number "30000" for the serial

device server.

6 In the "Multicast" text box, enter the multicast group address "224.0.0.0".

Operation Batch ope	eration Help					
🏠 🕌	٥	8			٢	\$
Creat connection	Start	Stop	Clear displying	Rean-time saving	Stop showing	Show event report
Connection Management	9 83					
👔 TopClient		Γ	🙉 Multicast Para	meter	×	-
🚽 🧊 TopServer			C mancaser ara	lieter		
🗌 🧃 UdpClient			Law	UB: 100.100.1.01		
🗌 🧃 UdpServer			Loca	192.168.1.61	~	
🛄 UdpGroup			Loca	l Port: 31000		
			Remo	ote IP: 239.0.0.0		
			Rem	ote port: 30000		
			Multica	st Group: 224.0.0.0		
				Yes N	0	
		L				

7 Select the UdpGroup connection you created and click start.



- **Step 5** Run "ComTest" and "DebugTool" software synchronously to test the communication between serial server and host PC.
 - 1 Install and run "ComTest" software, and click "Add Window" in the "Start" menu.
 - 2 Add serial port "COM1" window, and configure serial port number, baud rate, check bit and data bit and other parameters consistent with "serial port configuration" of WEB interface.
 - 3 Open the serial port signal of "COM1", for example, enter the serial port information "0123456789AB", and click "send manually".

Begin Operate View	
🔍 сом1	
сом: сом1 ~	1234567890ABCDEF
BaudRate: 115200 🗸 🗸	
Parity: N 🗸	
DataBits: 8 🗸	
StopBits: 1 🗸	
FluidContro None 🗸 🗸 🗸	
	Control Co
CTS DSR RI DCD	Hex Send Automatic se 100 MS Manual sendS Count cleared Z
Receive:16	Send:12

4 Run the "DebugTool" software and view the serial information received by the host PC in the UdpGroup option box. Similarly, the host PC can also send messages to serial port devices.

Operation Batch op	eration Help							
🚯 🗸	٢	0	-	-	٢		%	
Creat connection	Start	Stop	Clear displying	Save in real ti	me Stop showi	ing	Show event report	
Connection Management	# 🔀	192.168.1.61_31000 2	×					
TcpClient		Serial number	Transmission dir	Time identification	Data Length	data(H	(EX)	
TcpServer		0	Send	16:53:21 158	16	31 32 3	33 34 35 36 37 38 39	30 41 42 43 44 45 46
🚽 🧃 UdpClient		1 1	Receive	16:53:24 201	12	30 31 3	32 33 34 35 36 37 38	39 41 42
🗌 🧃 UdpServer								
🖮 🧃 UdpGroup								
📙 🍵 🎓 192.168.1.	61_31000							
-		<						>
		00000000						
	l l	12345678904BCDEE						
		1201001000100021						Sending interval(MS) 1
								A de seral
								Send data Auto send
								Send Over HEX
		Local information:1	92.168.1.61:3100	0; remote infor	mation:192.168.1	Receiv	ed frame number	:12received Sent frame:16 Recount



12 Maintenance and Service

Since the date of product delivery, our company will provide three years warranty. According to our company's product specification, during the warranty period, if the product exists any failure or functional operation fails, our company will repair or replace the product for users free of charge. However, the commitments above do not cover damage caused by improper usage, accident, natural disaster, incorrect operation or improper installation.

In order to ensure that consumers benefit from our company's product, consumers can get help and solutions in the following ways:

- Internet Service;
- Call technical support office;
- Product repair or replacement;

12.1 Internet Service

More useful information and tips are available via our company website.

Website: http://www.3onedata.com

12.2 Service Hotline

Users of our company's products could call technical support office for help. Our company has professional technical engineers to answer your questions and help you solve the product or usage problems ASAP.

Free service hotline: +86-400-880-4496

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12.3 Product Repair or Replacement

As for the product repair, replacement or return, customers should firstly confirm with the company's technical staff, and then contact the salesmen to solve the problem. According to the company's handling procedure, customers should negotiate with our company's technical staff and salesmen to complete the product maintenance, replacement or return.



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